

24 September 2026

## Mexican Bank Trial Completed and New Zealand Bank Renewed

### Highlights

- Successful completion of trial with a major Mexican retail bank who operates over 1,200 branches<sup>1</sup>.
- Contract negotiations have begun with the customer for a broader rollout.
- An invoice of approximately A\$131K (\$93.8K USD) for the trial has been issued.
- Long standing New Zealand retail bank customer has renewed for a further 12 months.
- Total invoices raised of approximately A\$231,000 has been issued.

**SYDNEY, AUSTRALIA – 24 September 2026 – RocketBoots Limited (ASX: ROC) (“RocketBoots” or the “Company”)** provides an execution update on two retail banking customers: completion of the Mexican bank trial and renewal of a major New Zealand retail bank.

### Mexican retail bank trial successful and complete

On 20 August 2025, RocketBoots announced a trial contract with one of Mexico’s largest retail banks. The trial covered a select number of branches. The trial contract was won together with a multinational consulting partner that is also engaged with the customer and introduced RocketBoots to the opportunity. The customer has now confirmed that the trial was successful and discussions with the customer on a rollout beyond the trial branches has begun.

The scale of a possible wider deployment is yet to be agreed; however the network is more than 1,200 branches.

### New Zealand retail bank renewal

A major New Zealand retail bank, an existing RocketBoots’ customer, has renewed its software agreement for a further 12 months. The customer first engaged with RocketBoots in 2019 and entered an enterprise agreement in May 2023. With this renewal, the full term of the contract extends to 4 years.

### Comment from the Chief Executive Officer

RocketBoots’ Chief Executive Officer, Joel Rappolt, said:

*“The Mexican trial has done what it was set up to do. The customer has described the trial as successful, and we have started rollout discussions with them and with our consulting partner. Separately, our New Zealand bank has renewed for another year and has paid the invoice. We hope to continue to reporting positive outcomes like these as they happen: trials completed, cash received, and renewals.”*

### Counterparty identity

RocketBoots does not consider the identity of either counterparty to be information that a reasonable person would expect to have a material effect on the price of the Company’s securities. RocketBoots confirms this announcement contains all material information relevant to assessing the impact of these two matters and is not misleading by omission.

### Forward-looking statements

This announcement contains forward-looking statements, including statements about rollout discussions and possible future customer decisions. Those statements are not guarantees of future performance. They are subject to risks, uncertainties and assumptions outside the control of RocketBoots, including the

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<sup>1</sup> As announced to the ASX on 20 August 2025, “Trial with Major Mexican Retail Bank”.

customer's own decision. Actual results may differ materially. A rollout contract has not been agreed. Readers should not place undue reliance on forward-looking statements.

#### Authorised for release

This announcement has been authorised for release by the Board of RocketBoots Limited.

— ENDS —

#### For further information

**Joel Rappolt**

Chief Executive Officer

[investors@rocketboots.com.au](mailto:investors@rocketboots.com.au)

#### About RocketBoots

RocketBoots turns video into measurable operating outcomes for large retailers and banks. The Company's software is used to lower operating cost and loss, and to improve service, sales and customer loyalty, in stores and branches.

The platform is delivered as annual software licences. It is configured, deployed and supported centrally. Applications cover loss prevention in retail, and workforce and customer-experience optimisation in retail and in retail banking.

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