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2024 Annual General Meeting and FY25 Outlook

2024 AGM Presentation

4 November 2024

In accordance with ASX Listing Rule 3.13.3, GWA Group Limited (**GWA**) attaches the Chairman's and Managing Director's addresses to be delivered at GWA's 2024 Annual General Meeting at 10.30 am (AEST) today in Brisbane.

1Q FY25 Trading and FY25 Outlook

Q1FY25 performance confirms previous assessment that markets remain uncertain. Solid July trading was impacted by softened trading in August and September across all markets.

1QFY25 Group **Revenue** increased by 4.2% compared to the prior corresponding period (PcP).

Revenue by market compared to PcP:

- Australia +5.5%
- NZ -13.7%
- UK+11.8%

1QFY25 Group **Volume** increased by 2.7% compared to PcP.

Volume by market compared to PcP:

- Australia +1.4%
- NZ -8.8%
- UK+13.5%

The outlook for FY25 is unchanged from the assessment provided in August 2024, when GWA released its FY24 results.

At a Group level:

Australia: the outlook for most segments continues to be mixed. GWA expects
solid demand in health and aged care projects and commercial refurbishment, and in
the short term a decline in detached housing and commercial new build. The
residential repair and renovation segment is expected to remain subdued and while







- strong demand in the multi residential segment is expected, timing continues to remain uncertain.
- **New Zealand**: the New Zealand economy is expected to remain challenging, and GWA has realigned its business in response as previously announced in June 2024.
- **United Kingdom**: a modest recovery is expected in FY25 across both new build and repair & renovation.

Strategic Priorities

In this market context, GWA will continue to concentrate on delivering its strategic priorities:

- Key focus areas being GWA's **customer first** and **profitable volume growth** initiatives.
- Priority given to GWA's **"Win the Plumber"** strategy, including increasing share of wallet of maintenance plumbers.
- Continued operational and cost discipline.

The release of this announcement was authorised by the Board.

For further information, please contact:

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Agenda

01 Financial Statements

02 Chairman's Address

03 MD & CEO's Address

04 Formal Business









2. Chairman's Address







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FY24 Summary

Volume Growth through Disciplined **Execution**

Performance

- Group volume growth of 2.1% with Australia and UK up 3.8% and 4.3% respectively offset by decline in New Zealand
- Normalised EBIT and EBIT Margin improvement on the prior year
- Increase in full year dividend of 15%, fully franked
- Disciplined execution of market focused initiatives

Balance Sheet

- Proactive management of inventory and debtors contributed to strong cash conversion ratio of 110%
- Reduction in net debt with leverage ratio at 1.2x

Continuation of execution of Strategy

Pleasing progress with 'Customer First' and 'Profitable Volume Growth' initiatives





ESG Highlights

- Continued commitment to driving sustainable outcomes across GWA
 - Female workforce participation rate 41% (in line with GWA target)
 - 12% reduction in Scope 1 emissions from prior year
 - 1,707 worker insights enhancing visibility actions to improve workplace safety
 - 89% of all GWA products in Australia/NZ feature packaging made from reusable, recyclable or compostable material
 - Continued to support the Smith Family in 2024 and the Property Industry Foundation's social housing projects
 - "Reflect" Reconciliation Action Plan endorsed by Reconciliation Australia
 - Recently donated products to Habitat for Humanity in NZ





Remuneration Framework

- Board review of remuneration framework to ensure continued alignment with shareholder value creation
- Key changes (announced in February 2024) include:
 - Increase in max. FY24 STI payable as % of fixed remuneration to MD & CEO from 50% to 100%; other executives from 40% to 50%
 - STI payments remain subject to achieving Board approved targets; 75% allocated to financial and 25% to non-financial targets
 - 30% of STI payment related to achievement of financial target is deferred for one year and paid in cash
 - Maximum LTI as % of fixed remuneration for MD & CEO and other executives remains unchanged for FY25 plan
 - However, proposed change* to weighting of the two existing performance measures; EPS growth and relative TSR from 50% EPS / 50% TSR; to 70% EPS / 30% TSR
 - · Board believes this change better reflects management's ability to deliver growth

*subject to shareholder approval of MD & CEO FY25 LTI grant







Board Renewal

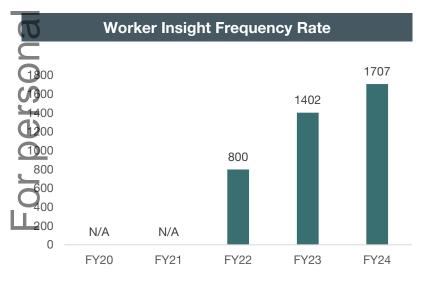
- Board renewal process conducted over past 2 years
 - Appointment of three non-Executive Directors in FY23
 - Brett Draffen to be appointed as Independent non-Executive Director at conclusion of today's AGM
 - Renewal process largely completed I will retire at conclusion of today's AGM
 - Current Director, Bernadette Inglis to become new Chair of GWA Group

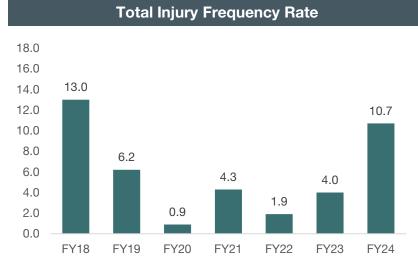


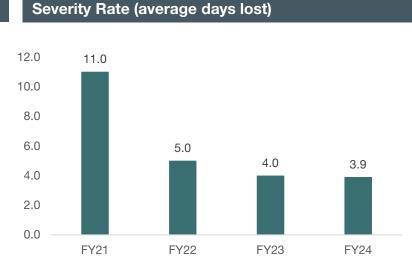


Commitment to safety

- Worker insights (lead indicator) continue to increase
- Recorded minor injuries with impacted workers returning relatively quickly to full duties
- Continued focus on building capability of our leaders and building cultural awareness to improve outcomes
- Improved safety culture that celebrates open and transparent reporting
- Continued focus on early intervention as part of our injury management strategy to prevent longer term, more serious outcomes







A\$m Normalised ¹	FY24	FY23	% Change
Revenue	413.5	411.8	0.4%
EBITDA	92.6	89.1	4.0%
EBIT	74.2	70.4	5.4%
EBIT Margin %	17.9%	17.1%	0.8pp
NPAT	45.6	44.1	3.4%
ROFE %	17.7%	15.8%	1.9pp
EPS	17.2c	16.6c	0.6c

Sig	nificant Items	FY24	FY23	
Pre	-Tax	(9.7)	(1.4)	
Pos	t Tax	(7.0)	(1.0)	

A\$m Statutory ²	FY24	FY23	% Change
Revenue	413.5	411.8	0.4%
EBITDA	83.9	87.7	-4.3%
EBIT	64.4	69.0	-6.8%
EBIT Margin %	15.6%	16.8%	-1.2pp
NPAT	38.6	43.2	-10.4%
ROFE %	15.4%	15.4%	0.0pp
EPS	14.6c	16.3c	-1.7c
Dividend / share	15.0c	13.0c	2.0c

Continued growth in a challenging market

Revenue

- Australia revenue up 1.8% vs PcP
- UK revenue up 8.6% vs PcP
- New Zealand, in recession during the FY down 16.5% vs PcP

Normalised Results

Normalised EBIT up 5.4% vs FY23, driven by focused cost management

Significant items

 Costs associated with investment in digital initiatives and addressing the New Zealand operations

Statutory Results

- Statutory EBIT down 6.8% reflects the impact of significant items
- Effective tax rate of 31.9%

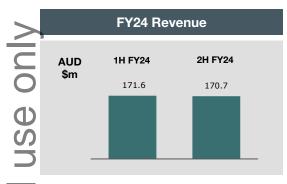




¹ FY23 & FY24 Normalised are before significant items.

 $^{^2 \} Group \ Statutory \ EBIT \ does \ not \ equal \ Group \ Normalised \ EBIT \ plus \ Significant \ Items \ in \ FY24 \ due \ to \ rounding.$

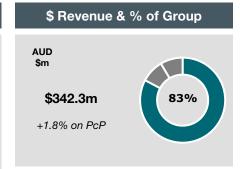
Revenue up on FY23

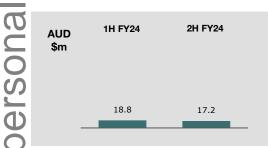


Revenue commentary FY24 v FY23

Australia

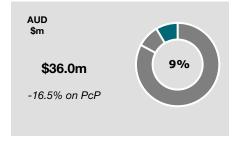
- Disciplined execution of strategy with focus on customer initiatives in challenging market conditions
- Sales & volume growth achieved for the full year through the identification of local market opportunities, driven by State led sales organisations implemented at beginning of FY24.





New Zealand

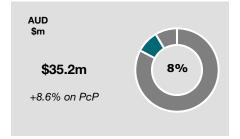
- Solid commercial pipeline supported commercial wins & order bank, led by Care
- Impacted by continued deterioration in housing and construction markets, particularly in R&R
- Simplification and right-sizing of NZ operations to current market conditions



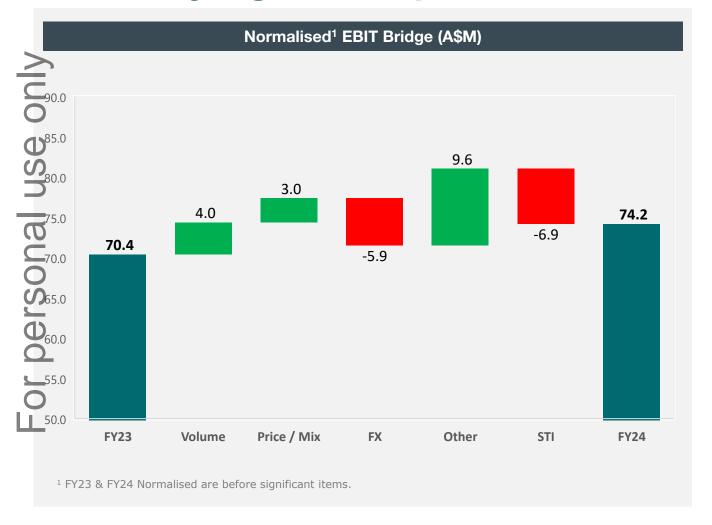


United Kingdom

- Strong H2 helped UK achieve Full Year revenue and volume growth despite market contraction.
- New customer wins benefitted H2 result, will drive growth into FY25.



Underlying EBIT up 5%



Underlying EBIT Improvement of 5% on prior year

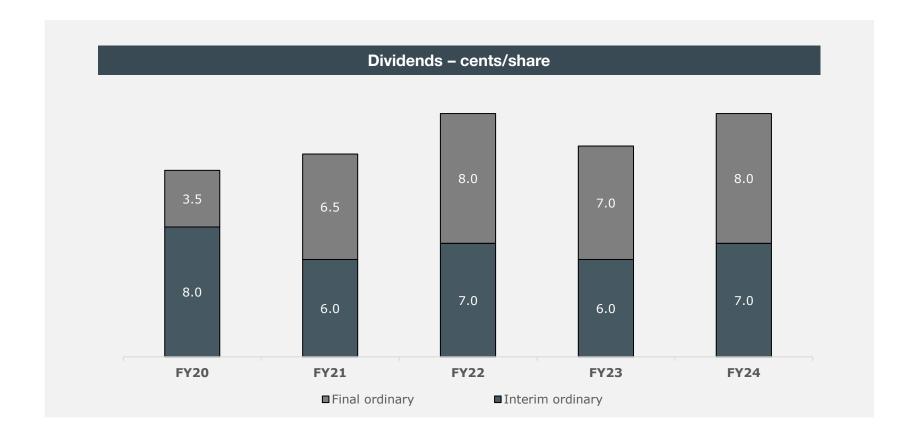
- Volume: group increase of 2.1% due to AU and UK, partially offset by NZ.
- Price/Mix: price increase (~4% in AU from Feb 2024)
 offset by unfavourable product mix.
- FX: unfavourable (USD:AUD FY23: ~72c v FY24: ~68c)
- Other: disciplined cost control and lower ocean freight.
- STI (Short term incentive): FY24 performance exceeded internal targets despite challenging market conditions.







FY24 final dividend of 8.0c per share fully franked







Excellent progress made on Strategy

	Key Performance Measures	Progress
ON	Win the Plumber	
use only	25,000 plumbers engaged	
	Technical services provided (quantity)	
	Innovate Through Design & Partnership	
<u>a</u>	NPD sales >10% of overall Sales within 2 years	
oersonal	>20% improvement for NPD average speed to market	
3	Customer Experience	
	Improved DIFOT	
De	Increased in Net Promotor Score	
_	Capital Management	
0	EPS CAGR 5% to 10% FY23 to FY25	
ш.	EPS CAGR 5% to 10% FY24 to FY26	
	Cash conversion – 80 to 85%	
	Leverage 1.0 to 2.0 times EBITDA	

Win the Plumber

- AU Plumber Bundle sales growth +8% on PcP
- o WTP delivered milestones through the first Plumber Roadshow, plus
 - o 25,000 plumbers engaged
 - o 2,500 plumber trained
 - o Over 18,000 plumbers technical interactions

Innovate Through Design & Partnership

- o Vitality index (NPD sales % total sales) tracking over 10%; and
- Speed to market improvement for NPD

Customer Experience

- o DIFOT in ANZ improved to 91%, up from 78% in PcP
- Customer First initiatives have driven improvement in transactional NPS.



Refreshed Strategy: Win The Plumber remains a focus

our 2027 Strategy

Affirming continued commitment to Win the Plumber

Embedding focus on *Customer* First & Profitable Volume Growth

Confirming our position as the trusted technical partner.

Making life better through innovation in everyday water experiences







Growth Pillars

MD & CEO's Address

Care Residential Commercial Win the Plumber "Lead the changing dynamic "Trusted partner & "Extend our Commercial "The Plumbers trusted solution leadership for in Residential solutions in leadership to win the full spec"" technical partner" Health & Aged care" multi-res & affordable living" **Key Initiatives Key Initiatives Key Initiatives Key Initiatives** 1. Technical services & solutions 1. Complete Care solutions 1. Complete bathroom offer 1. Win across Categories 2. Bundle / Spares availability 2. Hospital Smart eco-system 2. Multi-Res Conversion 2. Build Refurb pipeline 3. Caroma plumber franchises 3. Merchant differentiated offers 3. Whole of life solutions 3. Smart / Modular solution **MERCHANTS**





FY25 Outlook and Priorities

Key focus

Trading Update 1QFY25 (vs PcP)

Positive start in July, impacted by softened trading since August

FY25 Outlook

No change to outlook from FY24 Results – markets remain uncertain

GWA Strategic Priorities

Commentary

Group Revenue +4.2%
Australia +5.5%

NZ -13.7%

UK +11.8%

Group Volume +2.7%

Australia +1.4%

NZ -8.8%

UK+13.5%

- Australia: market segments mixed: commercial aged/health care solid; res. detached to decline; res. R&R remains subdued; multi res to increase but timing uncertain
- NZ: remains challenging
- UK: expect modest recovery in new build/R&R
- · Remain focused on customer first and profitable volume growth initiatives
- Continued focus on Win the Plumber strategy including increased share of wallet of maintenance plumbers
- Continued operational and cost discipline







MD & CEO's

Formal Business

Resolutions conducted via poll

Resolution 1: Election of Director, Richard Thornton

Resolution 2: Adoption of the Remuneration Report for the year ended 30 June 2024

Resolution 3: Approval of the issue of Performance Rights to the Managing Director & CEO, Urs Meyerhans





Disclaimer

- This Presentation contains projections and other prospective statements that represent GWA's assumptions and views, including expectations and projections about GWA's business, the industry in which it operates and management's own beliefs and assumptions. Such matters require subjective judgement and analysis and may be based on assumptions which are incorrect. They may also be based on factors which are subject to significant uncertainties and contingencies which may be outside the control of GWA and are provided only as a general guide or statement and should not be relied upon as an indication or guarantee of future performance. As such, GWA's actual performance may differ from those assumptions or projections set out in this Presentation.
- This Presentation contains non-IFRS financial measures to assist users to assess the underlying financial performance of GWA. The non-IFRS financial measures in this presentation were not the subject of a review or audit by KPMG.
- Unless otherwise stated, financials (including comparatives) reflect the adoption of IFRS 16 Leases and the impact of the May 2020
 IFRS Interpretation Committee decision relating to IAS 12 Income Taxes

