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Environmental, social and corporate governance

ESG across our supply chain

Seeking to create safe and respectful working environments for all workers in our supply chain has long been, and remains, an overarching priority and focus. Over the last few years with the acquisition of new brands and with the diversification of our sourcing regions, we sought to partner with, and on-board, select new factories and vendors into our supply chain and our ethical trade policies. This year we shifted our focus on consolidating our supply chain and embedding key policies. As we placed more emphasis on tracing high risk materials and regions, it led to streamlining our supply chain where possible.

Our goal remains to work together with all our global partners to have a more positive impact to people and planet.

People continue to be a focus for our organisation as we aim to improve the lives of workers in our supply chain.

We consider every worker in our supply chain an extension of our own business and we are working together with our factories to ensure safe and fair working conditions for all of their employees. Our Ethical Trade program, developed and refined by our long serving team committed to improving practices, outlines our expectations for ourselves and our partners in our supply chain and seeks to hold us to account when it comes to human rights impacts associated with producing our product.

Social Responsibility

Our FY2023 Highlights

- Continued to make progress against our Modern Slavery Act roadmap
- Strengthen our Forced Labour policy and tracing
- Completed our pilot DNA / fingerprint testing on cotton product
- Enhanced our chain of custody policy and process for all tiers of the product sourcing supply chain
- Achieved “NICE” Rating on the 2022 Oxfam ‘Naughty or Nice’ list, recognising our commitment to working towards paying a living wage
- Ranked in the top 40% of companies assessed in the ‘Behind the Barcode Report’ / Ethical Fashion Guide by Baptist World Aid
- Continued our engagement with key NGO’s

We commit to source product in a recognised, responsible, and transparent supply chain

It is important for us to continue to map all levels of our supply chain to understand all potential supply chain risks. As we continue to trace through these layers, we are committed to publishing our supplier list with regular updates.



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Tier 1 Factories



3

Sourcing Regions



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We finalised and completed our pilot program in cotton DNA testing, to help validate the origins and audit products that are part of our supply chain. Testing across a randomly selected collection of products from the supply chain was conducted by accredited 3rd Parties and our team also worked closely on validating chain of custody documentation received from vendors as part of our due diligence.

Working together to empower workers and give them a voice in the supply chain

As part of our Worker Voice Program, we were excited to roll out our worker survey tool to more factories and new regions such as Bangladesh. The worker surveys are conducted alongside our factory social audits and are in addition to our worker hotline and grievance mechanisms, as another channel to talk to factory workers about key themes such as:

- Modern Day Slavery
- Labour Practices
- Health & Safety
- Worker Satisfaction

Enhancing our worker voice tools is a key initiative to help support us in gaining a more direct line to all workers. It gives us the ability to contact workers by sending them surveys, training materials, and information to empower workers to have a voice about their individual working conditions.

Working with factories to recognise that a minimum wage does not always equal a living wage

We commit to do our part in closing the gap between living wage and minimum wage. We recognise that multi stakeholder initiatives are the best way to drive change and we look to global benchmarking to help determine a basic living wage by region.

Through our audit process we train and then ask our factories to establish a living wage calculation. We believe this empowers all factory owners in understanding what a living wage is made up of and how their wages paid compare. It is important for us to monitor progress of all factories and as a result we have developed our living wage tracker by recording factories that are:

- Paying living wage
- On track to living wage = Paying above minimum wage
- Paying minimum wage (but does not equal living wage)

Through the course of the year, we have worked with our auditing partners to develop a road map to implement a deeper wage gap audit in key factories which we will commence in the coming year.

The right of every worker in our supply chain to enjoy safe and healthy working conditions in an environment where they are not exploited

We seek to partner with the vendors in our supply chain to ensure working conditions are clean and safe and workers are not performing any unsafe work.

As we expand and further diversify our sourcing regions, and manage Covid-related risks and travel restrictions, we seek to check and monitor the working environment of workers in our supply chain through the use of our 3rd party auditors.

New suppliers are onboarded into our Ethical Trade Program and as we audit factories, we assign a risk rating to help prioritise corrective actions. Our audit program is one part of our vendor onboarding and it supports and sits alongside our other ethical trade initiatives.

We understand that not all factories will be at the same stage in

Environmental Sustainability

Our FY2023 Highlights

- Introduced a selection of preferred fibres into select range of product
- Continued to developed more sustainable packaging options
- Continued to build knowledge & capacity for future climate strategies
- Developed a risk assessment process on risks related to climate

We care for the environment and the management of waste in our supply chain

As part of our audit program, we seek to ensure that all textile processing and waste management is in line with the legislation of the manufacturing country. Our audits include environmental and waste management checks for

1. Legal Authorisations – such as the EIA
2. Solid & Hazardous wastes
3. Wastewater, Air Emissions and Noise
4. Energy & Water reductions

We request factories only use Oeko-tex 100 certified mills, which forms part of our Tier 2 onboarding.

Implementing Initiatives to help Manage & Reduce our Footprint

Our current focus is on those areas where we believe we can help create a more positive and immediate impact on our planet, while continuing to offer affordable product to our customers. These areas include assessing opportunities to utilise preferred materials across product and packaging.

Preferred Materials

FIBRES

The fibres and materials we choose to use in our supply chain contribute to our overall impact and footprint. We recognize that we need to work towards understanding where there is opportunity to use more sustainable fibres. As a first step, we have initially introduced into a small amount of our product ranges a selection of “better” choice fibres in which we have conducted diligent chain of custody processes to help certify that these fibres were sourced responsibly and were used in our product.

- Organic cotton
- Supima cotton
- FSC approved viscose
- FSC approved bamboo
- Recycled polyester

PACKAGING

We have been working with our distribution partners to develop satchels for eCommerce sales that have a high recycled plastics content. Our distribution centres (DC) in Australia and the UK continued to transition their satchels to a minimum of 65% made from recycled materials, and our DC in the USA have commenced the introduction of updated satchels towards the latter part of the year.

This initiative will help contribute to reducing our footprint and driving a more positive impact on our planet.

As part of our global supply chain distribution responsibilities, we continued to register under the relevant Extended Producer Responsibility schemes (EPR) in the UK, Germany and France. Extended Producer Responsibility (EPR) for packaging aims to reduce the environmental and economic burdens of plastic waste management for municipalities by extending producer

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Directors Report

The directors present their report, together with the financial statements, on the consolidated entity (referred to hereafter as the 'Group', 'consolidated entity' or 'City Chic') consisting of City Chic Collective Limited (referred to hereafter as the 'Company', 'parent entity' or 'CCX') and the entities it controlled at the end of, or during, the 52-week period ended 2 July 2023 (2022: 53 week period ended 3 July 2022).

Directors

The following persons were directors of City Chic Collective Limited during the financial period and up to the date of this report (unless otherwise stated):

- Michael Kay
- Megan Quinn
- Phil Ryan
- Neil Thompson
- Natalie McLean

Other Key Management Personnel

Peter McClelland (Chief Financial Officer)

Company Secretary

- Marta Kielich (resigned 21 July 2023)
- Jacquie Shanahan (appointed 21 July 2023)
- Peter McClelland (additional Company Secretary appointed 21 July 2023)

Principal activities

City Chic Collective is a global omni-channel retailer specialising in plus-size women's apparel, footwear and accessories. It is a collective of customer-led brands including City Chic, Avenue, CCX, Hips & Curves and Fox & Royal. City Chic and CCX are better dressing for plus-sized women and its omni-channel model comprises of a network of 86 stores across Australia and New Zealand (ANZ) and websites operating in ANZ and the US. Avenue (US-based) targets a broad customer base across the conservative segment, with a long history and significant online customer following. Hips & Curves and Fox & Royal are online intimate brands.

The business made the strategic decision to exit the EMEA region and the Evans and Navabi brands during the period. The financial statements have reflected this decision, with the profit and loss presented for the continuing operations in ANZ and USA and EMEA presented as a discontinued operation, with the related assets as held for sale on 2 July 2023. The Evans business and EMEA inventory has been sold to a third party subsequent to year-end via an asset sale and purchase agreement.

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PHIL RYAN	
TITLE:	Chief Executive Officer and Managing Director
QUALIFICATIONS:	MBA, B.Bus
EXPERIENCE AND EXPERTISE:	Phil Ryan is the original Brand Director of City Chic. In 2006, Mr. Ryan led a team of six people that created the City Chic brand. He is responsible for the strategic direction and operational leadership that has seen CCX take a market leading position in the global plus size industry. Under Mr. Ryan's leadership, CCX now has more than 86 stores in Australia and New Zealand with online sales representing more than 73% of total sales globally. Mr. Ryan has driven successful partnerships with Nordstrom, Macy's, Target and Amazon in the USA. Mr. Ryan is a global authority in the plus size consumer. He has over 25 years’ experience in senior and strategic retail apparel management. Mr. Ryan's family had a fashion manufacturing, wholesale and retail business called Ambition in the 1980’s and 1990’s and from this he knows all areas of a rag trade business; from the cutting table to the retail shop floor.
OTHER CURRENT DIRECTORSHIPS:	None
FORMER DIRECTORSHIPS (LAST 3 YEARS):	None
SPECIAL RESPONSIBILITIES:	Chief Executive Officer; Managing Director
INTERESTS IN SHARES:	378,956 ordinary shares
INTERESTS IN OPTIONS:	2,161,235 ordinary shares issued under CCX's 2019 Employee Share Plan and escrow provisions
INTERESTS IN RIGHTS:	1,200,000 performance rights over ordinary shares

Other current directorships' quoted above are current directorships for listed entities only and excludes directorships of all other types of entities, unless otherwise stated.

'Former directorships (last 3 years)' quoted above are directorships held in the last 3 years for listed entities only and excludes directorships of all other types of entities, unless otherwise stated.

Company secretary

On 21 July 2023, Ms Jacquie Shanahan, who has extensive experience across company secretariat, legal and governance roles, joined as Company Secretary and General Counsel.

On 21 July 2023, Mr Peter McClelland, Chief Financial Officer, was also appointed as an additional Company Secretary.

The former Company Secretary was Marta Kielich. Ms Kielich was appointed to the position of General Counsel and Company Secretary on 7 July 2020 and resigned on 21 July 2023. Ms. Kielich has held company secretarial and senior legal positions for several ASX-listed companies. Ms. Kielich also has broad international experience across various sectors.

Meetings of directors

The number of meetings of the Company's Board of Directors ('the Board') and of each Board committee held during the period ended 2 July 2023, and the number of meetings attended by each director were:

	Full Board
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LONG TERM INCENTIVES

The Group’s long-term incentive plans are equity based and comprise Performance Rights issued under the Long Term Incentive Plan (LTIP) and Loan Funded Shares issued under the Loan Funded Share Plan (LFSP). Performance Rights and Loan Funded Shares on issue during the current year were:

Tranche	Grant date	Performance period end date	Fair Value	Share price grant date	Expected volatility	Dividend yield %	Risk-free interest rate %	Balance at the start of the period	Granted	Vested	Expired/ forfeited	Balance at the end of the period
2C	13/11/2018	30/06/2023	\$0.995	\$1.17	40.00%	3.50%	2.33%	2,300,000	-	-	-	2,300,000
4	25/11/2022	30/06/2025	N/A	\$1.32	40.00%	0%	N/A	-	490,419	-	(490,419)	-
Total Performance Rights								2,300,000	490,419	-	(490,419)	2,300,000
3	21/11/2019	30/06/2024	\$0.739	\$2.68	35.00%	N/A	0.81%	6,298,457	-	-	-	6,298,457
3	03/03/2020	30/06/2024	\$0.731	\$2.79	35.00%	N/A	0.81%	667,464	-	-	-	667,464
3	16/09/2020	30/06/2024	\$0.970	\$3.33	40.00%	N/A	0.29%	474,576	-	-	-	474,576
Total Loan Funded Shares								7,440,497	-	-	-	7,440,497

Note: During the current reporting period, the impact from the forfeiture of 818,182 loan funded shares under Tranche 3 has been reflected

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