

# TH 2021 RESULTS PRESENTATION



# For personal use

### **TODAY'S SPEAKERS**



Sam Chandler Co-Founder & CEO



Ana Sirbu

### **AGENDA**

- BUSINESS OVERVIEW AND FINANCIAL HIGHLIGHTS
- 9 FINANCIAL RESULTS

BUSINESS STRATEGY AND OUTLOOK

**4**. Q&A



**RESULTS PRESENTATION 1H 2021** 

# BUSINESS OVERVIEW & FINANCIAL HIGHLIGHTS

Sam Chandler

Co-Founder & CEO





We're a global leader in document productivity and digital transformation.



68%

of the **Fortune 500** are Nitro customers <sup>1</sup>

10% are scaled customers with >100 licences



12,000+

Business Customers<sup>2</sup>



155

Countries



### NITRO SNAPSHOT





High-growth, recurring B2B SaaS revenue model



Large and growing TAM



Evolving as broader productivity software platform



Investing in R&D and go-to-market for continued growth and scale



Experienced leadership team



### THE NITRO **SOLUTION TODAY**

A trusted platform of products that delivers productivity, eSigning, and intelligence to the most critical documents in your enterprise.



#### **Nitro PDF Pro**

PDF PRODUCTIVITY



Create, edit and collaborate



**Document conversion** 



Eliminate printing



Now available for Mac, iPad ® and iPhone ®







#### **Nitro Sign**

**E-SIGNING** 



Secure eSigning any device



Process digitisation & acceleration



Remote collaboration



Full commercial



#### **Nitro Analytics**

**INTELLIGENCE & INSIGHT** 



Measure adoption



Benchmark performance



Prove ROI



#### **Customer Success**

**BEST-IN-CLASS SERVICE** 



Onboarding & adoption



24/7 support team



Training & enablement

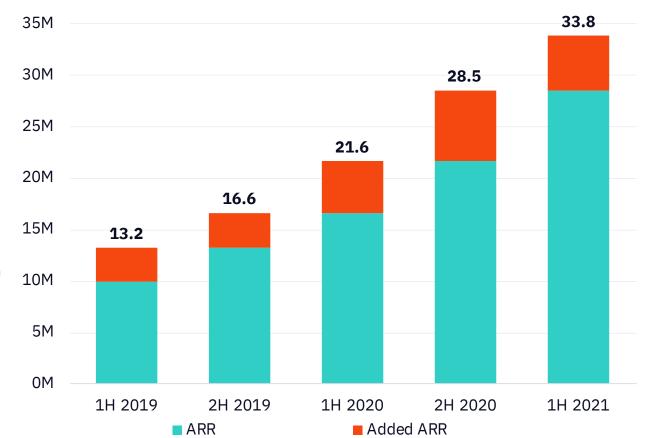


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### 1H 2021 FINANCIAL HIGHLIGHTS

Delivering rapid ARR and subscription revenue growth as scale increases

#### ARR GROWTH (US\$M)



### BY THE NUMBERS

\$33.8 million

ENDING ARR



\$24.1 million

**REVENUE** 



(\$3.0 million)

OPERATING EBITDA<sup>1</sup>

\$38.6 million

**ENDING CASH** 



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<sup>&</sup>lt;sup>1</sup> Operating EBITDA excludes stock-based payment, foreign exchange gains and losses, and one-time expenses related to M&A.

### 1H 2021 PRODUCT HIGHLIGHTS

Delivering customer value at scale







**Documents Opened** 

48% INCREASE YoY







eSignatures

194% INCREASE YoY



Increased demand & usage

Increase in Nitro Sign business users<sup>1</sup>

Increase in total activity by Nitro Pro users





FY2021

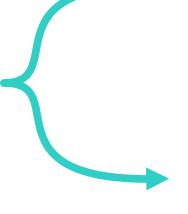
### INVESTING FOR CONTINUED GROWTH & SCALE

With very large TAM, sector tailwinds, and multiple growth levers, Nitro has been making key investments in FY2021



Hiring

Primarily in engineering, product management and go-to-market roles





### Building Document Productivity Platform

Significant investments in product vision and roadmap including eSigning, analytics and more



#### Scaling Go-to-Market Machine

Significant investments in sales, marketing and customer success



#### 1H 2021 HIGHLIGHTS

### BUILDING AND SCALING THE NITRO PRODUCTIVITY PLATFORM

### **PRODUCT**

- New Platform Pricing & Packaging
- PDFpen Acquisition for Mac, iPad and iPhone Capabilities
- New Integrations (Salesforce)

### GTM

- GTM Transformation: Sales Org Evolution
- Channel StrategyTransformation
- Website Re-Architecture and Brand Refresh



### **NEW PRICING & PACKAGING**



### Nitro Productivity Platform

PDF + SIMPLE ESIGNING

Bundles **Nitro PDF Pro & Nitro Sign Essentials** for a powerful combination of PDF productivity and unlimited eSigning. For Windows and Mac.

STARTING AT

**\$9.99**/ USER / MONTH

BILLED ANNUALLY



#### Nitro Sign

ESIGNING FOR INDIVIDUALS, BUSINESSES AND ENTERPRISES

#### **Essentials**

SIMPLE ESIGNING

Unlimited eSigning for individuals or bundled with a Nitro Productivity Platform subscription for business.

**\$9.99**/ USER / MONTH

BILLED ANNUALLY

#### **Advanced**

ADVANCED ESIGNING

Unlimited eSigning with powerful features such as custom branding, team collaboration and advanced integrations.

**\$19.99**/ USER / MONTH

BILLED ANNUALLY

#### **Enterprise**

ENTERPRISE ESIGNING

Everything in Advanced plus bulk signing, workflow automation and enterprise security features.

\$29.99 / USER / MONTH

BILLED ANNUALLY

ALL NITRO
SUBSCRIPTIONS INCLUDE



**Nitro Analytics** 

Accelerate ROI with actionable insights.



**Customer Success** 

Get up and running effortlessly, with a world-class success team behind you.

### NITRO SIGN STANDALONE OFFERING LAUNCH

A significant increase in adoption of Nitro Sign 2.5M eSign Requests of Existing Customers 2.0 M use Nitro Sign 1.5M 1.0 M 0.5M 0.0 M May-20 Jan-21 Jan-20 Mar-20 Jul-20 Sep-20 Nov-20 Mar-21 ■ Signature requests sent (Cumulative)

#### **INTEGRATIONS**















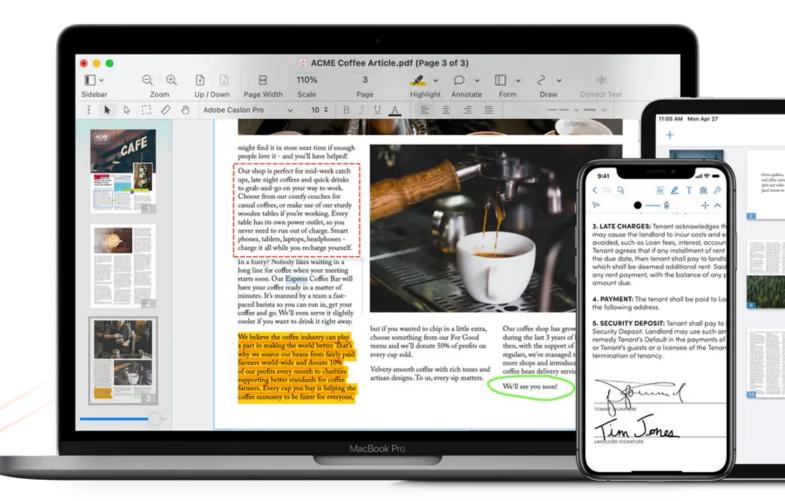






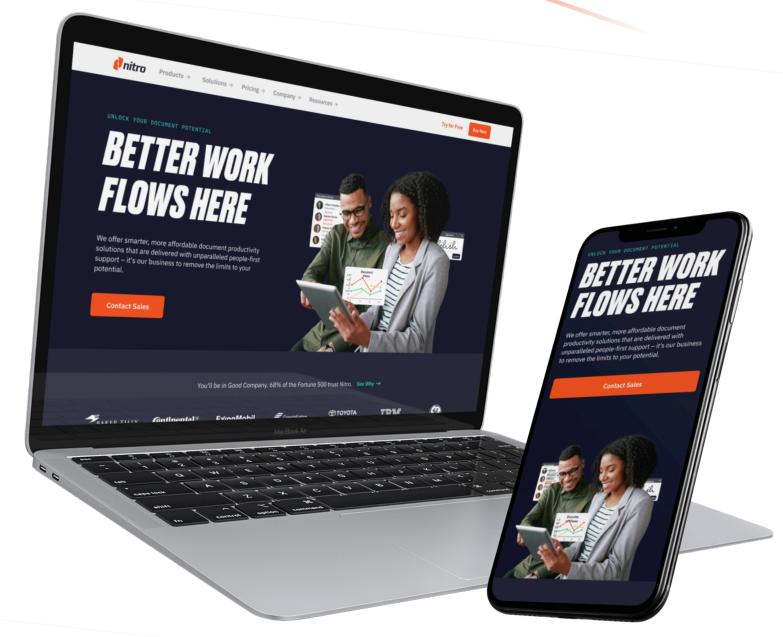
### PDF PEN ACQUISITION

- Native PDF productivity for Mac, iPad and iPhone
- Completes multi-platform, multi-device offering
- PDFpen product suite already available on the Nitro Productivity Platform



### **BRAND REFRESH**

Nitro launched its refreshed brand and all-new website in connection with the release of Nitro Productivity Platform and Nitro Sign pricing and packaging





### MAJOR ENTERPRISE WINS

Nitro serves 12,000+ business customers, including some of the world's largest companies

#### **NEW CUSTOMERS**









#### RENEWING AND EXPANDING CUSTOMERS























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### CUSTOMER Spotlight

HIGHLIGHT: VALUE OF NITRO ANALYTICS

### Nitro expands as customer grows rapidly during pandemic

- Initial purchase of 2,000 licences in September 2018
- Company size doubled to over 4,000 employees during pandemic due to flourishing US real estate market
- Utilised Nitro Analytics to prove ROI of equipping all employees with Nitro, leading to expansion of 1,500 licences to support document compilation, collaboration and signing use cases while working remotely
- Further expansion from current 3,500 total users expected this year

#### Leading US-Based Real Estate Brokerage

**INDUSTRY** 

**EMPLOYEES** 

**Real Estate** 

4,100

**Adobe** 

**CUSTOMER SINCE** 

**INCUMBENT** 

2018







### **CUSTOMER SPOTLIGHT**

HIGHLIGHT: NITRO SIGN ROI

### Nitro's Productivity Platform accelerates customer's execution

- Initial purchase of 1,100 licences in January 2020, expansion to 1,850 licences by October 2020
- Primary signing use cases include purchase orders, vendor contract awards, and sign-off of engineering designs and documentation with audit trails
- Over 16,000 documents eSigned in 1H 2021 resulting in improved supply chain collaboration, faster production of engineering deliverables, and reduction in print/paper costs

#### International Oil & Gas Services Provider

**INDUSTRY** 

**EMPLOYEES** 

Oil & Gas

11,500

**CUSTOMER SINCE** 

2020

INCUMBENT

**Adobe** 





**RESULTS PRESENTATION 1H 2021** 

### FINANCIAL RESULTS

Ana Sirbu CFO



### FINANCIAL RESULTS

Execution of GTM strategy & product roadmap headline strong performance

- Subscription revenue increased by 66% YoY, driven by success of Nitro's subscription products, including both new customer acquisition and existing customer expansion
- Perpetual revenue reduced by 9% YoY as successful subscription shift continued
- Gross margin increased from 91% in 1H2020 to 92% in 1H2021 due to continuing shift in revenue mix towards subscription with stronger gross margin profile
- S&M expenses increased from 46% to 58% of revenue a 62% YoY spend increase, reflecting significant investments in Nitro's go-tomarket initiatives as ARR and subscription revenue scales
- R&D expenses increased from 21% to 24% of revenue a 46% YoY spend increase, primarily driven by headcount, reflecting Nitro's commitment to innovation and evolution of its Productivity Platform
- G&A expenses increased by 22% YoY, but decreased from 23% to 22% of revenue, reflecting increased efficiency and economies of scale in supporting functions

#### ABRIDGED STATEMENT OF COMPREHENSIVE INCOME

US\$M	1H2021	1H2020		compared H2020
Revenue				
Subscription	15.1	9.1	6.0	66%
Perpetual	9.0	9.9	(0.9)	(9%)
Total Revenue	24.1	19.1	5.1	27%
Cost of Sales	(2.0)	(1.8)	(0.2)	13%
Gross Profit	22.1	17.3	4.8	28%
Operating Expenses				
Sales & Marketing	(14.0)	(8.7)	(5.4)	62%
Research & Development	(5.8)	(4.0)	(1.8)	46%
General & Administrative	(5.3)	(4.4)	(1.0)	22%
Operating EBITDA <sup>1</sup>	(3.0)	0.3	(3.3)	nm²
Share Based Payments	(4.1)	(0.7)	(3.4)	460%
Foreign Exchange Costs	(0.1)	(1.2)	1.1	(91%)
M&A Costs	(0.2)	0.0	(0.2)	100%
EBITDA	(7.5)	(1.7)	(5.8)	351%
Depreciation & Amortisation	(0.9)	(0.9)	(0.1)	8%
Other	(0.2)	0.4	(0.6)	(137%)
Net Income	(8.6)	(2.1)	(6.5)	314%
ARR	33.8	21.6	12.2	56%

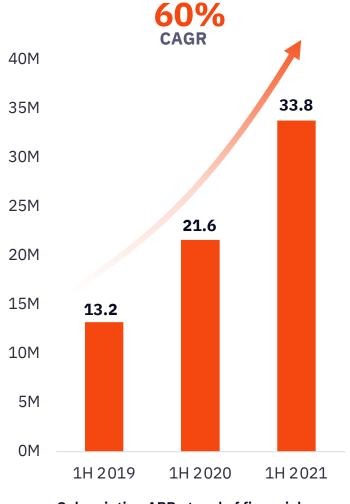


### ARR AND REVENUE

Strong ARR and subscription revenue growth reflect Nitro's successful subscription strategy and increasing scale

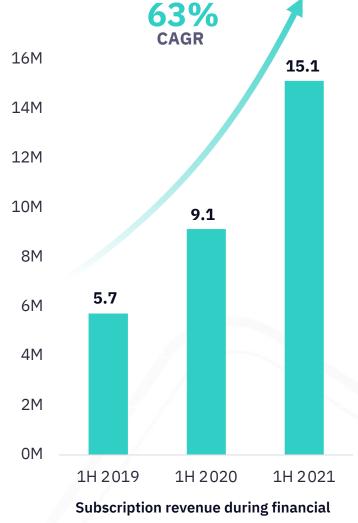


#### SUBSCRIPTION ARR (US\$M)



#### Subscription ARR at end of financial reporting period

#### SUBSCRIPTION REVENUE (US\$M)



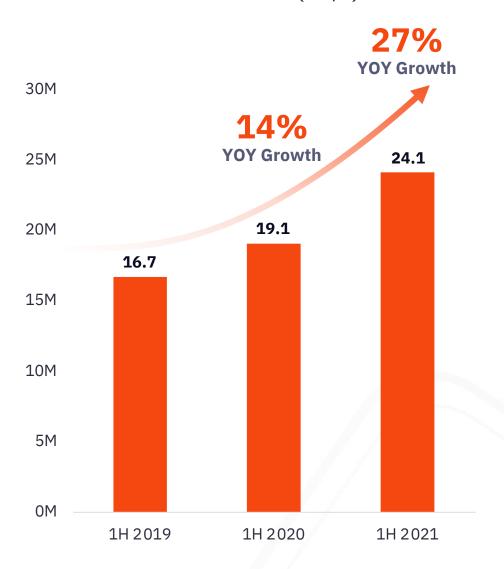
reporting period

### TOTAL REVENUE

As subscription sales dominate, Nitro's total revenue growth is accelerating



#### TOTAL REVENUE (US\$M)

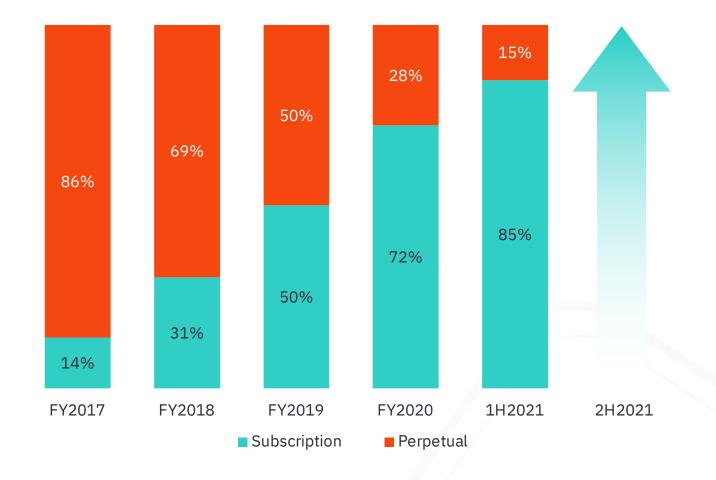


### TRANSITION TO SUBSCRIPTION

Transition to subscription in Business sales channel remains on target to be effectively complete by end of FY2021

- In the Business sales channel, subscription revenue increased to 85% of revenue in 1H2021, up from 72% in 2020
- The Business sales channel generates the majority of Nitro's revenue and constituted 73% of Nitro's total revenue in FY2020

#### BUSINESS¹ REVENUE: % SUBSCRIPTION VS. % PERPETUAL

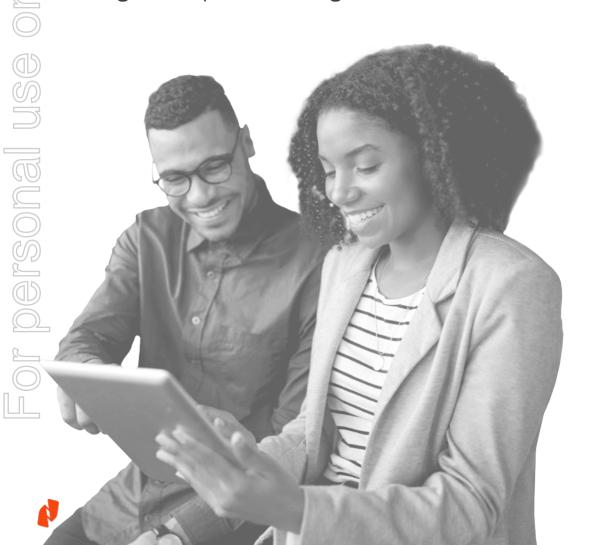


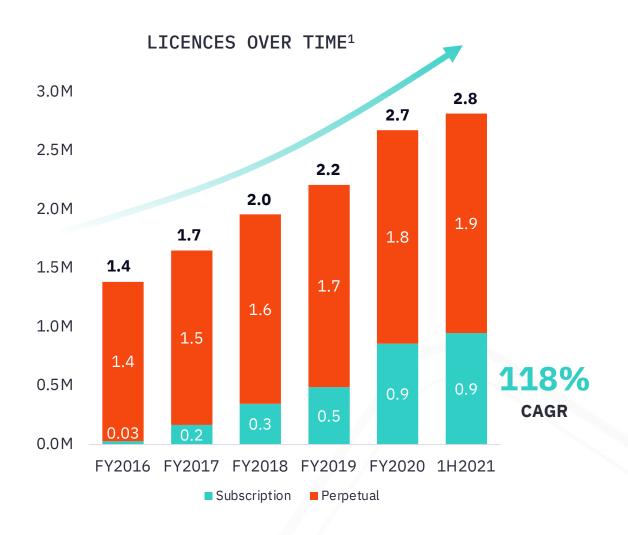


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### SUBSCRIPTION LICENCES

Since launch in 2016, Nitro has delivered over five years of strong subscription licence growth with a 118% CAGR





 $<sup>^{1}</sup>$  Licences over time reflects all perpetual licences sold (cumulative), plus active subscription licences.

### KEY SAAS METRICS

High-growth, high-quality ARR underpinned by compelling unit economics and strong expansion performance



**95%**Gross Retention Rate

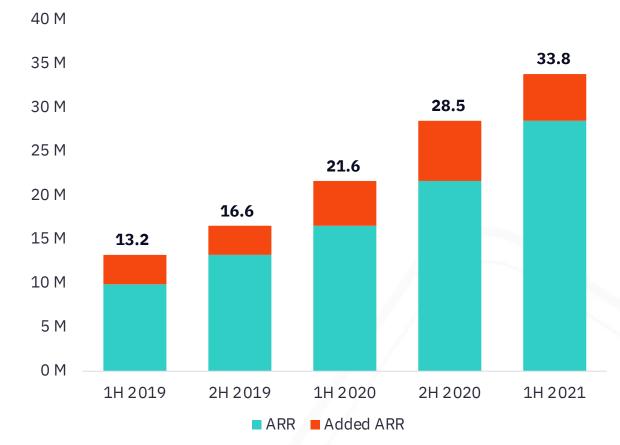


114% Net Retention Rate



4.5 LTV / CAC

#### ARR GROWTH (US\$M)





### **BALANCE SHEET**

Strong balance sheet positions us well to continue the Company's strong growth

- Cash balance of \$38.6 million with no debt<sup>1</sup>
- Acquisition of PDFpen for \$6 million in cash was completed after end of 1H2021 reporting period and accordingly has not been reflected in the balance sheet as at 30 June 2021

US\$M	30 Jun 2021	31 Dec 2020
Cash and cash equivalents	38.6	43.7
Receivables	7.5	6.7
Current tax receivables	0.1	0.1
Other current assets	2.5	2.9
Current assets	48.7	53.3
Property, plant and equipment	0.5	0.5
Intangible assets	0.0	0.0
Deferred tax assets	0.0	0.0
Right of use assets	2.5	1.8
Other non-current assets	4.9	4.3
Non-current assets	7.9	6.6
Trade payables	3.6	3.1
Deferred revenue	21.3	21.0
Lease liability	1.0	1.1
Employee benefits	2.6	2.9
Other current liabilities	0.8	0.8
Current liabilities	29.4	28.9
Deferred revenue	0.9	1.2
Deferred tax liability	0.0	0.0
Lease liability	1.4	0.6
Non-current liabilities	2.2	1.7
Net assets	25.0	29.3
Contributed equity	90.7	90.3
Other reserves	9.0	5.0
Retained earnings	(74.6)	(66.1)
Equity	25.0	29.3

RESULTS PESENTATION 1H 2021

# BUSINESS STRATEGY & OUTLOOK

Sam Chandler

Co-Founder & CEO

# THE OPPORTUNITY IS VAST & GROWING





- **PDF** Productivity
- **PDF Document Services**
- Document Intelligence and Insights



- eSigning
- **Document Workflow**
- Automation



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#### **INTRODUCING**

### THE WORLD'S FIRST DOCUMENT PRODUCTIVITY PLATFORM

Provide flexible and connected tools that put the power of Nitro to work across every device and workflow, allowing customers to transform their entire organization with a single solution.







Workflow



**Automation** 



API/SDK



**Analytic Insights** 



Control Center



Customer Success



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### MULTIPLE LEVERS FOR GROWTH

From new customers and products, to cross-sell opportunities and M&A, we have multiple avenues for continued growth.



#### Focus on channel

Increased focus on channel to drive revenue and lay foundations for value-added platform future



#### Winning new customers

Account Executives leveraging established big wins to penetrate new accounts, regions and verticals



#### **Expansion within existing customers**

Customer Account Executives focused on expansion, including Pro upsell and Sign cross-sell



#### New product development

Continued innovation across Nitro Pro, Sign and Analytics while adding new products and features to deliver platform





Product-led strategic M&A to accelerate roadmap and unlock even greater cross-sell potential.



### FY 2021 GUIDANCE

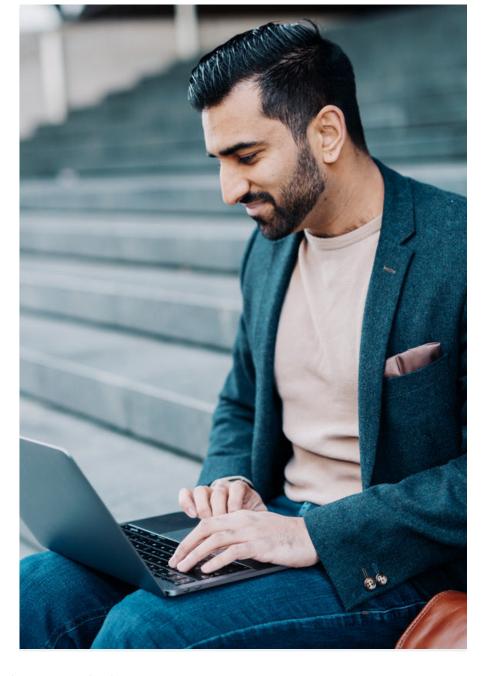
A year of investment to accelerate both short and long-term growth

\$39-42 million

\$47-50 million

Operating EBITDA<sup>1</sup> (\$9)-(\$11) million

\$ in USD





**RESULTS PRESENTATION 1H 2021** 





**RESULTS PRESENTATION 1H 2021** 

### **APPENDIX**







We operate as a strategic partner to the Office of the CIO & Line of Business by enabling ...



100% Digital document workflows across the organisation



Unique analytics, actionable insights and quantified ROI



Lower Total Cost of Ownership (TCO)



All our teams are now working remotely with critical collaboration tools and document productivity apps, and Nitro is a central component of that effort.

Gerard Ding, Head of IT, Australia & New Zealand, JLL



# or persona

### THE NITRO DIFFERENCE

Nitro Benefits vs Competitors

#### **Actionable Analytics**

Unique insights to show, measure, prove and expand digital transformation ROI, including print reduction

#### **Easier Deployment**

Easier to deploy, easier to manage, and easier for individuals and teams to use and self-service



#### Unparalleled Offering from One Vendor

Only Nitro offers PDF productivity, eSigning, and analytics to partner in the digital transformation journey

#### **Incomparable Value**

Lower price point and attractive licencing model allows significant cost savings and/or expanded deployments



#### **A Trusted Partner**

Customer Success program/team ensures change management and adoption success and business ROI



Exxon Mobil, UnitedHealth, Cigna, Experian, DirectLine, Caterpillar, Lloyds and more



### THE STORY **OF NITRO**

2009

Founded in Melbourne

NITRO PDF PRO

LAUNCHES

2005

Opened headquarters

500,000

2012

LICENCES SOLD

in San Francisco

2013

NITRO CLOUD

Opened office

in Dublin

2014

LAUNCHES

Founded in Melbourne, Nitro has become a global document productivity company with over 2.8M licenced users and 200+ employees around the world.

2017

Opened office

in London

**SUBSCIRPTION** 

NITRO ANALYTICS

SALES BEGIN

**LAUNCHES** 

2016

2019

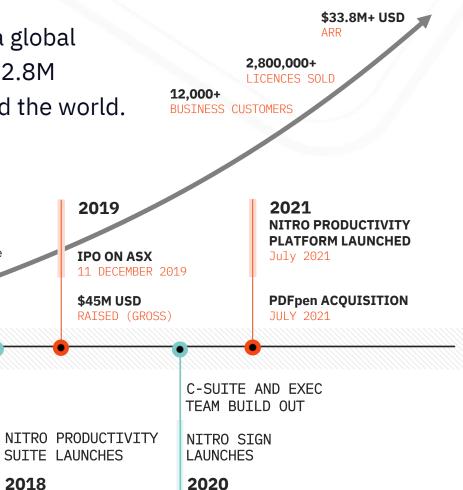
SUITE LAUNCHES

2018

2015

1,000,000

LICENCES SOLD





**RESULTS PRESENTATION 1H 2021** 

### THANK YOU

