



## Full year ended 27 June 2021 Results Presentation

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13 August 2021

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#### Pro forma financial information

Pro forma financial results have been calculated to exclude certain items. These are set out in the Appendix of this document and the Directors' Report (dated 13 August 2021).

Baby Bunting uses certain measures to manage and report on its business that are not recognised under Australian Accounting Standards. These measures are referred to as non-IFRS financial information.

Baby Bunting considers that this non-IFRS financial information is important to assist in evaluating Baby Bunting's performance. The information is presented to assist in making appropriate comparisons with prior periods and to assess the operating performance of the business.

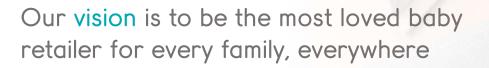
For a reconciliation of the non-IFRS financial information contained in this presentation to IFRS-compliant comparative information, refer to the Appendix to this presentation.

All dollar values are in Australian dollars (A\$) unless otherwise stated.



# BabyBunting

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# FY21 financial highlights

10% EBITDA <sup>(1)</sup> margin achieved in 2H

	<b>FY21</b> \$m	<b>FY20</b> \$m	Growth %
Total Sales Growth	468.4	405.2	15.6% 🔺
- Comparable store sales growth <sup>(2)</sup>	11.3%	4.9%	
- Total Online sales	90.8	58.9	54.2%
- Total Online % of sales	19.4%	14.5%	+485 bps 🔺
Gross Profit Improvement	173.7	146.9	18.3% 🔺
- Gross Profit %	37.1%	36.2%	+83 bps 🔺
- 1H Gross Profit %	37.4%	36.9%	+41 bps 🔺
- 2H Gross Profit %	36.8%	35.6%	+119 bps 🔺
Pro Forma <sup>(3)</sup> CODB <sup>(1)</sup> Investment	130.2	113.2	15.0%
- CODB % of sales leverage	27.8%	27.9%	-14 bps 🛛 🔻
- Retail Expenses % of sales leverage	19.2%	20.1%	-94 bps 🔻
Pro Forma EBITDA <sup>(1)</sup> uplift	43.5	33.7	29.2% 🔺
- EBITDA % of sales	9.3%	8.3%	+97 bps 🔺
- Mature Stores ROIC %	>100%	>80%	
Pro Forma NPAT <sup>(4)</sup> growth	26.0	19.3	34.8%
- Pro Forma NPAT % of sales	5.6%	4.8%	+79 bps 🔺
- Earnings Per Share (cps)	20.2	15.2	33.2%
- Full Year Dividend (cps)	14.1	10.5	34.1% 🔺
- Final Dividend (cps)	8.3	6.4	29.7%

(1) EBITDA as measured under old lease accounting principles (pre AASB 16)

(2) Total sales generated from stores (including the online store) that were open at the beginning of the prior financial year
(3) Pro forma financial results have been calculated to exclude certain items, which are set out in the Appendix of this document and the Directors' Report (dated 13 August 2021)
(4) NPAT as measured under current accounting standards

# FY21 operating highlights

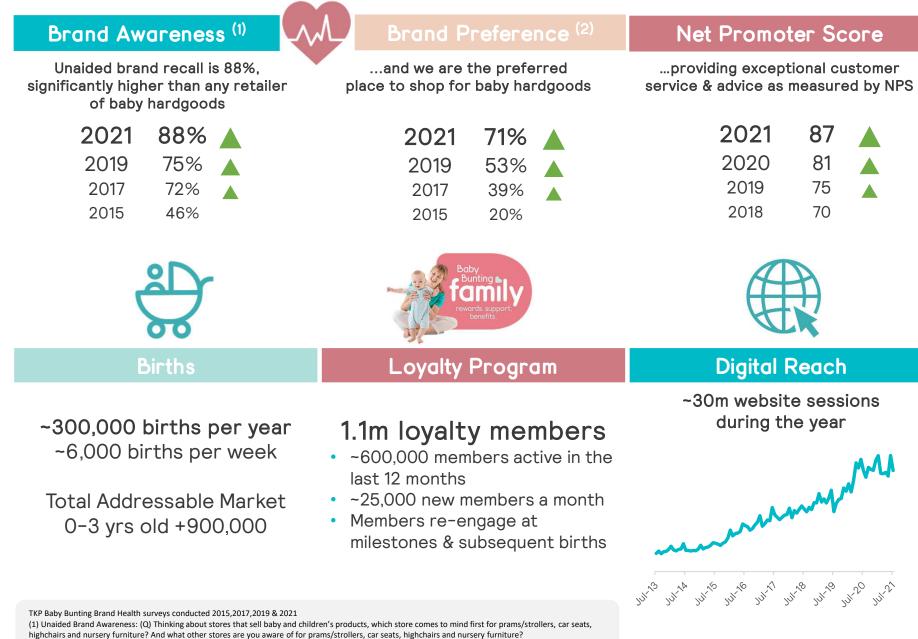
- Keeping our Team & customers safe (LTIFR <sup>(1)</sup> < 10)
- ✓ All stores remained open during lockdowns
- No JobKeeper payments or rent relief received  $\checkmark$
- ✓ **Private Label & Exclusive** Product sales 41.4% of total sales
- Trading online in New Zealand  $\checkmark$
- ✓ 4 new stores opened growing our network to 60 stores with a store network plan of 100+ stores in Australia
- Online fulfilment hub stores scaled up to improve customer experience, with ~41% of online orders processed through our store network
  - Transformation program significantly progressed
- ✓ New 22,000 sqm Distribution Centre and Store Support Centre opened
- Sustainability roadmap progressed

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(1) LTIFR = Long Term Injury Frequency Rate We define a lost time injury as any injury that results in a team member being unable to attend their next rostered shift



# BabyBunting **b** the strongest nursery brand in the country



<sup>(2)</sup> Preferred Store: (Q) Still thinking about baby stores, which is your preferred PHYSICAL store for prams/strollers, car seats, highchairs and nursery furniture?



## Welcome to the family. Introducing our new loyalty program.

- Launched first phase of our new loyalty program,
   'Baby Bunting family', during the year
- 1.1m loyalty members with ~600,000 members active during the year. Loyalty members re-engage with subsequent births
- Loyalty members spend 36% more per transaction than non-loyalty members, through higher average item value and increased average items per transaction
- Second phase of the program anticipated to be implemented during 1H FY22 – with expanded benefits and personalised offers

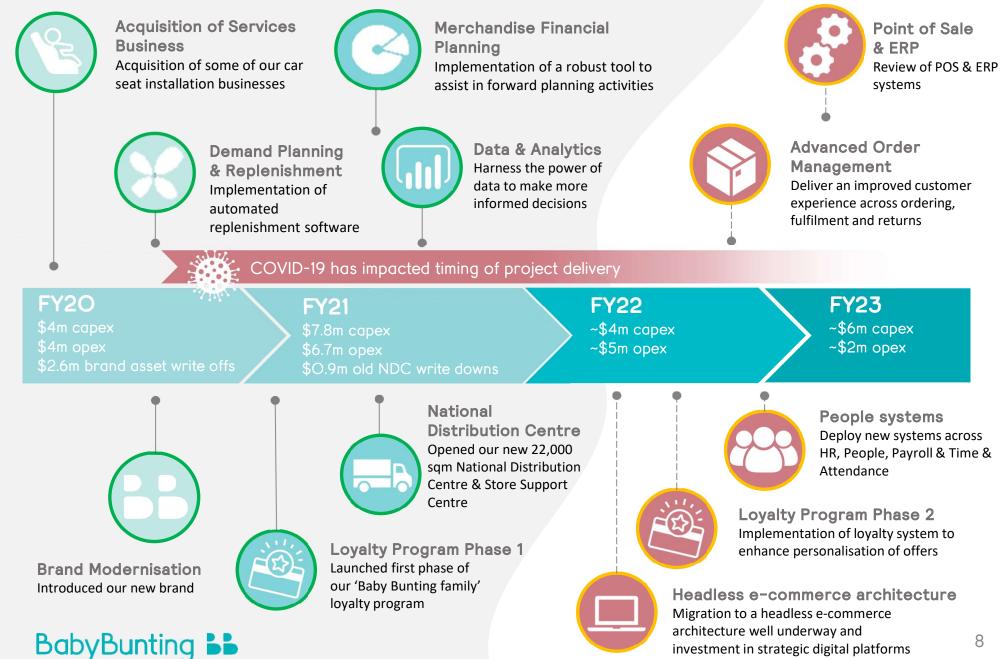








## Transformation - investing to grow



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# COVID-19

COVID impacts across the business

- Around 6,000 births per week
- All **stores remain open** providing an open and spacious environment for customers to shop for their essential needs

### Supporting our Team

- Paid COVID-19 leave & vaccination leave to support team members
- Recognising the great performance of our Team: gifts and appreciation leave for team members

### **Trading impacts**

- 15 lockdowns have occurred since the beginning of this pandemic changing the flow of sales
- Sales moderate during lockdowns and recover immediately after restrictions ease
- Customers continue to shop for essential needs in-store and online

### **Financial impacts**

- No JobKeeper or rent relief received
- COVID-safe ways of working
- COVID related payments

## Environmental, social & governance (ESG) strategy

Baby Bunting is a values driven organisation that seeks to be a good and responsible corporate citizen. As we grow, we continue to consider the ways in which we operate and the impact we have. Our ESG strategy has three core commitments:



### **Our People**

Building the best Team, keeping our Team safe and ensuring we have a rewarding place for all of our Team to work



### **Our Communities**

To support new and expectant parents and to create an overall positive impact on the communities where we operate. Living our core purpose



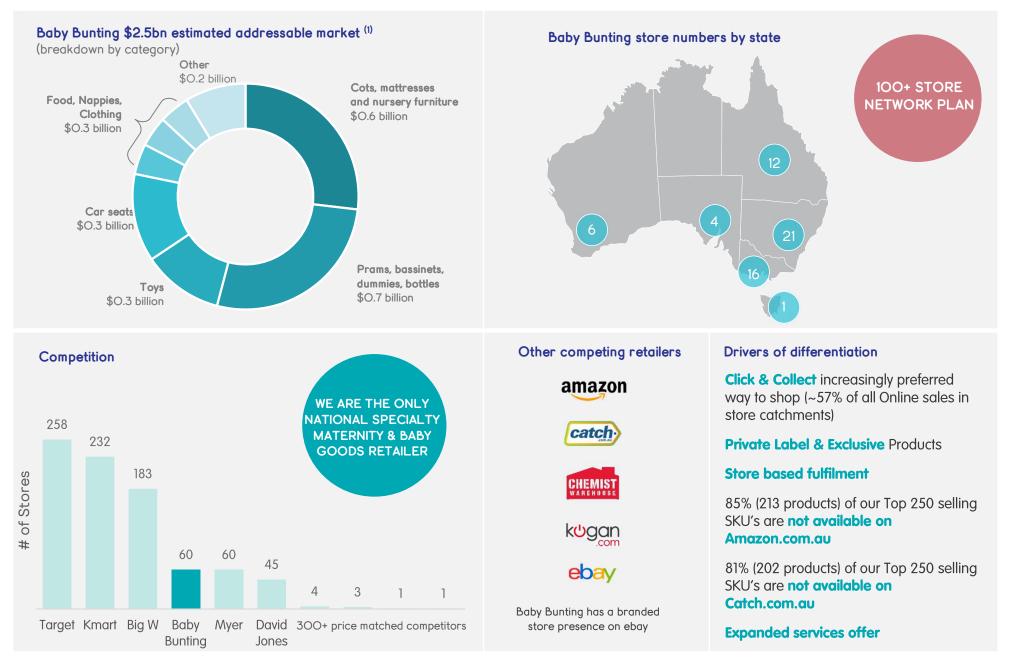
### Our Impact

To make our operations and products more sustainable by minimising the adverse impacts, and maximising the positive impacts, of our operations

These commitments – and their related specific goals and targets – are underpinned by ESG governance arrangements that seek to embed ESG considerations in the way we operate at Baby Bunting, and in our plans for the future. **Our first Sustainability Report will be released later this year**.

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## **BabyBunting 55** leads the industry in a fragmented market



1. To arrive at Baby Bunting's addressable market we use IBIS World data and then discount the food, apparel and nappies categories which are a smaller component of our broad product offering

## BabyBunting **b** launching into New Zealand 2 stores in FY22

COVID-19 has delayed opening of stores to 2H FY22

#### Factors supporting our decision

NZ\$450m+<sup>(1)</sup> New Zealand market opportunity

#### Customer research identified

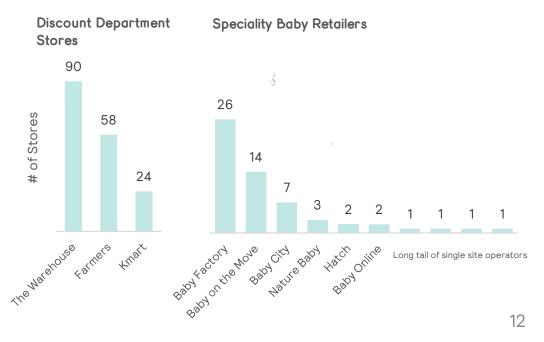
- 76% of respondents surveyed said they will shop with us
- There are no large format specialty baby retail chains in the market
- Lack of representation of key brands
- Value is a key driver to purchase

#### Platform for growth

- Launched babybunting.co.nz
- Grow our **Private Label & Exclusive** product offering
- Expand our **services offer** to the New Zealand market
- Leverage existing systems & infrastructure
- 1. To arrive at New Zealand's addressable market we use the New Zealand 2018 Census data and Household Economic Survey data (Stats NZ)



#### New Zealand Competitive Landscape



# Market share growth accelerates



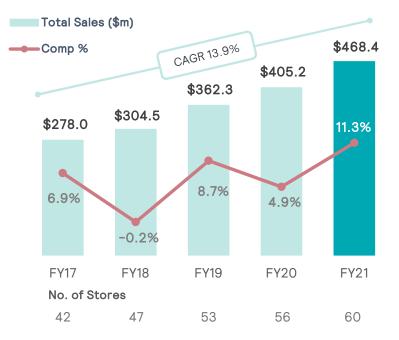
### Headline sales growth accelerates to 15.6%

- Strong comparable store sales growth of 11.3%
- Online sales (including Click & Collect) grew 54.2%, now making up 19.4% of total sales
- Annualising benefit of three stores opened in FY20, exceeding expectations
- Growth from opening of four new stores in FY21

### Two year sales growth

- \$106m or 29.2% increase in sales experienced over a two year period
- 16.2% comparable store sales growth over a two year period
- Terrific growth in digital performance up \$49m over two years

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## Investment in Digital

Total online sales of \$90.8m, up 54.2%, now 19.4% of sales

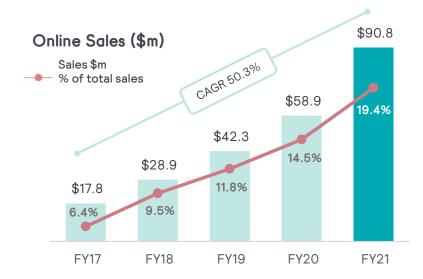
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- Website visits continue to grow, ~30 million sessions for the year, up 18% vs pcp
- Conversion rate up 38 bps vs pcp
- **Direct to Customer** sales grew 28.9%
- Click & Collect sales grew 110% and now make up
   ~57% of all Online sales where Baby Bunting has a store

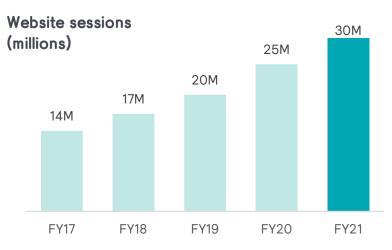
#### Investment in Digital to transform the omnichannel experience

- Migration to a headless e-Commerce architecture leveraging best of breed applications delivering a world class customer experience including gift registry, search, security and CX
- www.babybunting.co.nz launched
- Leveraging the store network for online fulfilment, with **store based fulfillment now ~41%** of all online delivery orders
- Feature enhancements to the website including:
  - guided shopping experiences

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- product recommendations powered by AI
- 360°/augmented reality product experiences





#### eCommerce conversion rate





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# Gross Margin improvement up 83 bps to 37.1%

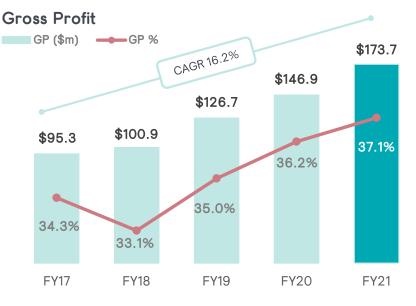
### Gross Margin % up up 119 bps vs pcp in 2H

**Competitive pricing** with the **widest range** delivering **great value** to our customers:

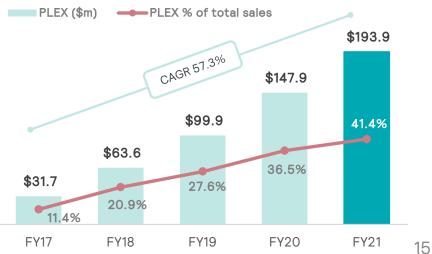
- Investment in value introduction of 'Our Price Promise' and the launch of our new 'Baby Bunting family' loyalty program designed to further grow market share
- Range improvements with supplier partners delivering great products at sustainable margins
- Growing our **Private Label** & **Exclusive Product range**, with exclusive brand deals with Steelcraft, Babylove & Joie entered into in 2H
  - Private Label & Exclusive sales up 31.1% vs pcp, now 41.4% of total sales
  - Long-term target of 50%, targeting +45% in FY22



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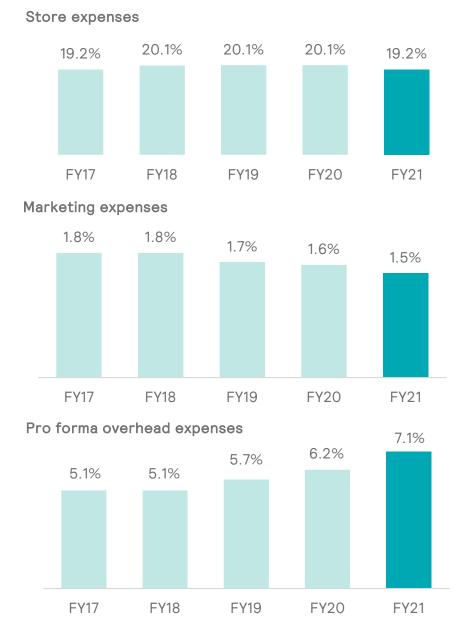
#### Private Label & Exclusive Products



exclusive

to us

#### Cost of Doing Business metrics (% sales) <sup>(1)</sup>



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## **CODB** leverage achieved

#### Store expenses of 19.2% of sales decreased by 94 bps (vs pcp)

- No JobKeeper or rent assistance
- Labour ratios leveraged
- Operational efficiencies achieved

#### Marketing expenses of 1.5% of sales leverage of 12 bps

- Social media, EDMs, SEO and digital marketing driving overall brand awareness
- Leveraging our loyalty program and personalisation
- Managing the weighting of traditional mediums (promotional activity maintained with printed catalogues down 50%)

#### Pro forma overheads of 7.1% of sales to support growth:

- Investment in capability across IT, Digital, Supply Chain, Operations & Cyber Security
- \$2.2m in significant isolated costs relating to COVID & biosecurity event response
- \$2.0m of short term performance incentives recognised. No payments made in prior year

Note:

1. Restated on a pre AASB 16 basis for comparative purposes. Refer to Appendix for AASB 16 reconciliation 16



### Summary Pro Forma Income Statement

Summary Pro Forma			
	Pro Forma FY21	Pro Forma FY20	Change
\$ million			
Sales	468.4	405.2	15.6%
Cost of sales	(294.7)	(258.3)	
Gross Profit	173.7	146.9	18.3%
Gross Profit Margin	37.1%	36.2%	+83 bps
Cost of doing business <sup>(1)</sup>	(130.2)	(113.2)	
Cost of doing business %	27.8%	27.9%	-14 bps
EBITDA <sup>(1)</sup>	43.5	33.7	29.2%
EBITDA margin %	9.3%	8.3%	
Impact of AASB 16 application (3)			
- Reverse operating leases expenses	26.8	24.9	
- Add ROU Asset Depreciation & Interest	(27.0)	(24.9)	
Depreciation - Plant & Equipment	(5.7)	(5.3)	
Finance costs - Borrowings	(0.9)	(0.8)	
Profit before tax	36.6	27.5	33.0%
Income tax expense	(10.6)	(8.2)	
Net profit after tax <sup>(2)</sup>	26.0	19.3	34.8%
Net profit after tax margin %	5.6%	4.8%	

(1) Pre AASB 16 application

(2) Post AASB 16 application

(3) Refer Appendix 2 AASB 16 Transition Impact for further breakdown.

#### Total sales of \$468.4m, up 15.6% vs pcp

• Comparable store sales growth of 11.3%

Gross margin of 37.1%, up 83 bps above pcp

#### CODB of \$130.2m <sup>(1)</sup> up \$17.0m vs pcp including:

- Significant store expense leverage of 94 bps driving increase in returns on store investment
- Increasing warehouse volumes helping deliver higher margins as we reduce our overall cost to serve
- General administrative expenses include:
  - Continued investment in IT infrastructure & systems
  - \$2.0m of short-term performance incentives across store support roles. Nil paid in FY20
  - \$2.2m of COVID-19 & bio-security related expenses

Pro forma EBITDA <sup>(1)</sup> of \$43.5m, 29.2% increase on pcp Pro forma NPAT <sup>(2)</sup> of \$26.0m, 34.8% increase on pcp



	Statutory	Statutory
	27-Jun-21	28-Jun-20
\$ million		
Cash and cash equivalents	10.9	13.3
Inventories	80.0	65.1
Plant and equipment	27.2	22.5
Goodwill & Intangibles	49.8	49.0
Right of Use assets	112.1	93.5
Other assets	21.5	14.8
Total Assets	301.4	258.3
Payables	51.9	51.9
Borrowings	9.9	0.0
Lease liability	125.3	106.0
Provisions	6.5	5.7
Income tax payable	0.0	1.3
Total Liabilities	193.7	164.9
Net Assets	107.8	93.4
Net Cash / (Debt)	0.9	13.3

- Inventory increase of \$14.9m compared to 28 June 2020, noting we were \$10m below plan in the prior year due to COVID impacts. \$3m of inventory additions relate to new stores
  - Stock turns 4.6x (FY20: 4.5x)
- Plant & Equipment increase reflects investment in new stores, IT infrastructure and transformation projects
- Right of Use assets and associated lease liabilities increased as a result of commencement of a 12 year lease for our new National Distribution Centre & Store Support Centre
- Our **net cash position** leaves adequate head room for our growth strategy

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## **Cash Flow**

	FY21	FY20
\$ million		
EBITDA <sup>(1)</sup>	43.5	33.7
Movement in working capital <sup>(1)</sup>	(15.4)	8.8
Tax Paid	(5.3)	(7.2)
Net cash flow from operating activities	22.8	35.3
New store capex	(2.1)	(2.3)
Capex (excluding new stores)	(2.3)	(2.0)
Transformation program investments		
- capex	(7.8)	(4.0)
- non capital	(6.7)	(4.0)
Net cash flow from investing activities	(18.8)	(12.3)
Free cash flow	4.0	23.0
Dividends paid	(15.7)	(11.7)
Borrowings (net)	9.9	(3.1)
Finance costs - borrowings	(0.7)	(0.8)
Net cash flow	(2.5)	7.4

(1) Pre AASB 16 application (including lease payments and movement in lease provisions)



- **Investment expenditure** of \$18.8m includes investments in:
  - \$2.1m in new store capex for 4 new stores
  - \$2.3m in store and support office capex to maintain ongoing operations
  - \$14.5m in transformation projects

#### Dividends

- FY20 final dividend of 6.4 cents per share was paid in September, 1H FY21 fully franked dividend of 5.8 cents paid in March
- FY21 final dividend of 8.3 cents per share to be paid in September (Board's policy is to target ongoing payout ratio of 70-100% of pro forma NPAT)



### Stores deliver great returns

- Mature store ROIC now on average exceeding 100%, up from >80% pcp
- Mature store EBITDA margin 19%, up 200 bps from FY20 driven by gross margin improvements and operational efficiency initiatives
- New stores opened Westfield Knox (Vic), Castle Towers (NSW), Coffs Harbour (NSW) and Westfield Belconnen (ACT)
- Pipeline 5 new leases already committed
- Format destination, regional & shopping centre

	(all stores	unting stores opened from 2008)	Group Average (all stores opened >4 years)
	YEAR 1	YEAR 2	FY2021
Revenue per store (\$m)	5.1	5.5	8.2
EBITDA per store (\$m)	0.4	0.6	1.6
Store EBITDA margin	~9%	~10%	~19%
Return on Invested Capital	~33%	~41%	>100%

Table above shows average data for all new stores opened since June 2008 where stores have been opened for at least 12 months

It is anticipated that regional stores at maturity will achieve between 40% and 60% of the current sales of stores opened for more than 4 years. Our regional stores are on average achieving ~\$4.2m in annual sales (not including opening year)









## Exciting times ahead

We remain focused on executing our growth strategy of growing market share:

- Completing the deployment of our new headless e-commerce architecture
- Phase 2 of the 'Baby Bunting family' loyalty program launching
- Building out our network to 100+ stores, including alternative store formats
- International expansion New Zealand
- Growing our Exclusive Product offering
- Expanding our services business
- Strengthening our Logistics & Supply Chain capability
- Business Transformation program



## Baby goods are essential & less discretionary in nature

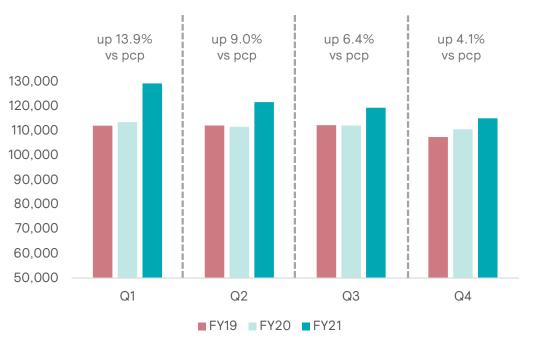
~300,000 babies born each year

#### There has been an uptick in 12-week Medicare <sup>(1)</sup> scan data year-on-year

# Maternity & baby goods are less discretionary in nature

- Essential product purchases have an elongated buying period
- History shows that lockdowns only impact timing of purchases, not loss of sales opportunities
- Our large destination store format provides a spacious place to service the needs of parents & parents-to-be looking to purchase maternity & baby goods

All 12-week Medicare <sup>(1)</sup> scan volumes up on pcp





## Essential & non-discretionary category

- Essential purchases continue through lockdown
- Purchasing remains resilient around lockdowns
- After lockdowns, sales recovered quickly to pre-lockdown run rates
- Sales are not lost, they are temporarily deferred

Shopper Type	1st Trimester	2nd Trimester	3rd Trimester	Post-partum	Parents with young children / Gift Givers
Purchasing Behaviour	Researching (can defer buying)	Any purchase deferrals are temporary	Urgent & present needs, with little capacity to defer	Urgent & present needs, with little capacity to defer	Shop across all channels with a focus on online

Lockdown impacts on sales (measured by lockdown duration)

- All stores remain open during lockdown with trade impacted during lockdown.
- Short-term impact on sales becomes less pronounced as lockdown durations extend as those requiring our essential products and services cannot delay indefinitely



## FY22 outlook

### COVID lockdowns affect sales timing

As at 12 August 2021, comparable store sales growth:

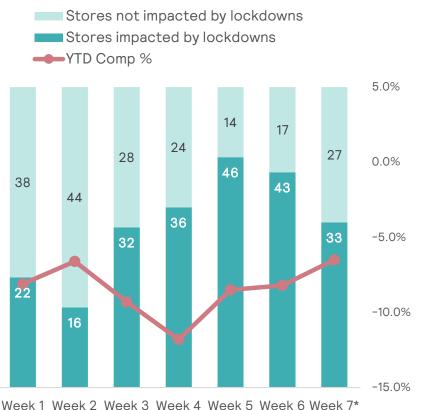
- -6.4% year-to-date, impacted by current stay-at-home orders
- Online up 32.6% vs pcp, cycling 123% pcp
- Excluding NSW, year-to-date comparable store sales growth is 1.0%
- This time last year, only 12 Melbourne stores were impacted by stay-at-home orders
- First six weeks is the least significant sales period of the year
- We are confident about post-lockdown sales recovery

### Guidance

We anticipate 3 new store openings in 1H FY22, with a strong pipeline of leases committed for 2H plus 2 stores in New Zealand.

Due to ongoing uncertainty caused by COVID-19 and lockdowns, consistent with last year guidance cannot be given at this time.

#### No. of stores impacted by lockdowns by week (FY22)



Week I week 2 week 5 week 4 week 5 week 6 wee

\* Week 7 up until 12 August 2021

Note: For the same period last year, 12 Melbourne stores were impacted by stay-at-home orders





### **Appendix 1: Statutory - Pro Forma Income Statement Reconciliation**

	FY2021				FY2020	
	Statutory FY21Pro	Add Forma Adj <sup>(1)</sup>	Pro Forma FY21	Statutory FY20 Pro	Add o Forma Adj <sup>(1)</sup>	Pro Form FY20
\$ million						
Sales	468.4		468.4	405.2		405.:
Cost of sales	(294.7)		(294.7)	(258.3)		(258.3
Gross Profit	173.7		173.7	146.9		146.9
Other Income	2.5	(2.4)	0.1	0.0		0.0
Store expenses	(64.6)		(64.6)	(58.0)		(58.0
Marketing expenses	(7.0)		(7.0)	(6.6)		(6.6
Warehouse expenses	(5.4)		(5.4)	(4.3)		(4.3
Administrative expenses	(34.5)	8.2	(26.4)	(22.0)	2.6	(19.3
Impairment of Assets	0.0		0.0	(5.8)	5.8	0.
Project Expenses	(6.7)	6.7	0.0	(4.0)	4.0	0.0
EBITDA	57.8	12.4	70.2	46.1	12.4	58.0
Depreciation and amortisation	(28.9)	0.9	(28.0)	(25.3)		(25.3
EBIT	28.9	13.3	42.3	20.8	12.4	33.
Net finance costs	(5.7)		(5.7)	(5.7)		(5.7
Profit before tax	23.3	13.3	36.6	15.1	12.4	27.
Income tax expense	(5.7)	(4.9)	(10.6)	(5.1)	(0.6)	(8.2
Net profit after tax	17.5	8.5	26.0	10.0	11.9	19.

1. Pro forma financial results have been calculated to exclude the following items (refer Directors' Report (dated 13 August 2021) for further detail):

- a) amortisation of performance rights (LTI) on issue (\$4.6m)
- b) shares issued under the General Employee Share Plan with no monetary consideration (\$0.8m)

c) cash incentive payment to participating executives in connection with EPS performance rights (FY16 to FY20) granted in October 2015 as part of the Company's Long Term Incentive Plan (\$2.8m)

- d) transformation project expenses relating to:
  - a) assessment and when necessary, replacement of core information technology systems. During the year, the Company incurred \$2.9m of noncapital costs associated with the implementation of a new online store, merchandise demand planning and replenishment system, order fulfilment systems, Loyalty system, People systems and assessmentof digital technology assets.
  - b) \$2.5 million in relation to the setup of the new National Distribution Centre including \$1.3 million for the accelerated depreciation and make good of the former Distribution Centre.
  - c) Other transformation project expenses including external consultant costs associated with project management to deliver the transformation projects (\$2.1m)
- e) cash payment received relating to certain digital commerce technology assets that were impaired in FY20 (\$2.4m)
- f) included income tax benefit relating to performance rights vesting under the Company's Long Term Incentive Plan (\$2.2m)



### Appendix 2: AASB 16 Transition Impact - Pro Forma Income Statement

	F	Y2021		
		Reversal of AASB 16		
	Pro Forma FY21	Depreciation A and InterestLe		Pre-AASB 16 FY21
\$ million				
Sales	468.4			468.4
Cost of sales	(294.7)			(294.7)
Gross Profit	173.7			173.7
Other Income	0.1			0.1
Store expenses	(64.6)		(25.3)	(89.9)
Marketing expenses	(7.0)			(7.0)
Warehouse expenses	(5.4)		(1.2)	(6.7)
Administrative expenses	(26.4)		(0.2)	(26.6)
Impairment of Assets	0.0			0.0
Project Expenses	0.0			0.0
EBITDA	70.2		(26.8)	43.5
Depreciation and amortisation	(28.0)	22.3		(5.7)
EBIT	(28.0) <b>42.3</b>	22.3	(26.8)	(5.7) <b>37.8</b>
Net finance costs		4.7	(20.0)	
	(5.7)		(06.9)	(0.9)
Profit before tax	36.6	27.0	(26.8)	36.9
Income tax expense	(10.6)	(8.1)	8.0	(10.7)
Net profit after tax	26.0	18.9	(18.7)	26.2

#### FY2020

Pro Forma FY20	Reversal of AASB 16 Depreciation and Interestl	Add Operating Lease Expenses	
405.2			405.2
(258.3)			(258.3)
146.9			146.9
0.0			0.0
(58.0)		(23.6)	(81.6)
(6.6)			(6.6)
(4.3)		(1.1)	(5.4)
(19.3)		(0.2)	(19.6)
0.0			0.0
0.0			0.0
58.6		(24.9)	33.7
(25.3)	20.0		(5.3)
(25.3) <b>33.3</b>	20.0	(24.0)	(5.3)
		(24.9)	28.3
(5.7)	4.9		(0.8)
27.5	24.9	(24.9)	27.5
(8.2)	(7.5)	7.5	(8.2)
19.3	17.5	(17.4)	19.3



## Glossary

Comparable Store Sales Growth	Calculated as a percentage change of the total sales generated from stores
	(including the online store) in a relevant period, compared to the total sales from the same set of stores in the prior financial year, provided the stores were open at the beginning of the prior financial year
Cost of Doing Business (CODB)	<ul> <li>Includes store, administrative, marketing and warehousing expenses (excluding pre AASB 16 depreciation and amortisation)</li> </ul>
Exclusive Products	<ul> <li>Products sourced by Baby Bunting for sale on an exclusive basis (so that those products can only be purchased in Australia from Baby Bunting stores). Historically exclusive supply arrangements have been arranged with suppliers in relation to selected products and for varying lengths of time</li> </ul>
Private Label	<ul> <li>Products sold by Baby Bunting under its own brand (Baby Bunting currently markets its private label products under the "4baby", "Bilbi" and "JENGO" brand names)</li> </ul>
Return on Invested Capital (ROIC)	• Return on Invested Capital is calculated as store EBITDA (pre AASB 16) divided by end-of-period cumulative store capital expenditure plus end-of-period store net inventory and an allocation of warehouse net inventory based on the number of stores open. Year 1 and Year 2 Return on Invested Capital is based on the first and second full twelve month trading periods that the store has been open

