



FY20 Half Year Results Presentation

26 February 2020

CommsChoice Group Limited (ASX: CCG)

This document has been approved by the Board of Directors.

The material in this presentation is a summary of CommsChoice Group's (CCG) activities and results, and is current at the date of preparation, 26 February 2020. Further details are provided in the Company's full and half year accounts and results announcements released to the ASX.

No representation, express or implied, is made as to the fairness, accuracy, completeness or correctness of information contained in this presentation, including the accuracy, likelihood of achievement or reasonableness of any forecasts, prospects, returns or statements in relation to future matters contained in the presentation ("forward-looking statements"). Such forward-looking statements are by their nature subject to significant uncertainties and contingencies and are based on a number of estimates and assumptions that are subject to change (and in many cases are outside the control of CCG and its Directors) which may cause the actual results or performance of CCG to be materially different from any future results or performance expressed or implied by such forward-looking statements.

Undue reliance should not be placed on forward-looking statements and except as required by law or regulation, CCG assumes no obligation to update these forward-looking statements. To the maximum extent permitted by law, CCG and its related corporations, Directors, officers, employees and agents disclaim any obligations or undertaking to release any updates or revisions to the information in this presentation to reflect any change in expectation or assumptions and disclaim all responsibility and liability for these forward-looking statements (including without limitation, liability for fault or negligence.)

This presentation provides information in summary form only and is not intended to be complete. It is not intended to be relied upon as advice to investors or potential investors and does not take into account the investment objectives, financial situation or needs of any particular investor.

Due care and consideration should be undertaken when considering and analysing CCG's financial performance. All references to dollars are to Australian Dollars unless otherwise stated.

To the maximum extent permitted by law, neither CCG nor its related corporations, Directors, officers, employees or agents, nor any other person, accepts any liability, including, without limitation, any liability arising from fault or negligence, for any loss arising from the use of this presentation or its contents or otherwise arising in connection with it.

Certain financial data included in this presentation may be "non-IFRS financial information" under Regulatory Guide 230 Disclosing non-IFRS financial information published by ASIC. [The non-IFRS financial information in this presentation may include underlying profit after tax]. CCG believes this non-IFRS financial information, where included, provides useful information to users in measuring the financial performance and conditions of CCG. The non-IFRS financial information measures do not have standardised meanings prescribed by International Financial Reporting Standards and, therefore, may not be comparable to similarly titled measures presented by other entities, nor should they be considered as an alternative to other financial measures determined in

accordance with International Financial Reporting Standards. Undue reliance should not be placed on any non-IFRS financial information.

This presentation is not and should not be considered as an offer or an invitation to acquire shares in CCG or any other financial product and does not and will not form any part of any contract for the acquisition of shares.

This presentation should be read in conjunction with other publicly available material. Further information including historical results and a description of the activities of CCG is available on our website www.commschoice.com



EBITDA of \$0.1m.

- or personal
- Underlying* EBITDA of \$1.3m.
- Revenue of \$9.7m which is \$1m lower than pcp. One off revenue declined by \$1.2m due to higher one-off items from key customer projects in FY19, whilst recurring and usage revenue actually increased by \$0.2m.

Strong return to profitability with EBITDA of \$1.5m which compares with pcp

- NPAT of \$1.5m which compares with NPAT loss pcp of \$0.7m.
- Positive operating cashflow of \$0.4m excluding restructuring costs \$1.4m.
- Capex of \$0.3m in period.
- Cash at bank of \$1.9m at 31 Dec 2019. \$0.2m debt.

^{*} **Underlying EBITDA** excludes net interest, non-cash LTIP costs, depreciation and amortization and includes rental expenses in 2020.



1H FY20 Highlights

Business
Restructure Announced to
ASX June 2019

Complete

Targeted Cost Savings of Circa \$2M

Delivered

Restructured
Sales Team with
focus on indirect
last 6 mths

Strong 1st Half sales deals signed >\$100k MRR

Enhanced Website & Online Ordering Capability

Phase 1 completed Dec 2019

Return Business to Profitability

Strong EBITDA and NPAT 1H FY20

Signed addendum with largest customer with fixed term to Q3 2022

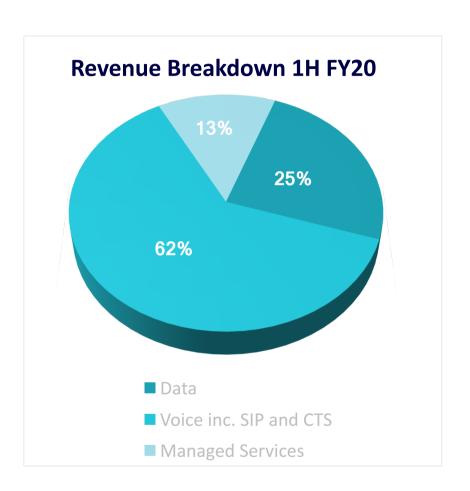


Strong Customer Service and Key Customer Relationships Reinforced

Financial Performance 1H FY20



\$M	1H FY20	1H FY19
Revenue - One off / install fees - Service fees	9.7 0.5 9.2	10.7 1.7 9.0
Cost of Sales	(5.1)	(5.9)
Gross Margin	4.6	4.8
Opex	(3.1)	(4.1)
Restructuring Costs	-	(0.6)
EBITDA	1.5	0.1
Underlying* EBITDA	1.3	0.7
NPAT	1.5	(0.7)



- Strong return to profitability in 1H FY20
- \$2.2m increase in NPAT compared with 1H FY19

^{*} **Underlying EBITDA** excludes net interest, non-cash LTIP costs, depreciation and amortization and includes rental expenses in 2020. 1H2019 excludes restructuring costs.

Balance Sheet 31 Dec 2019



\$m Group	31 Dec 2019	30 June 2019
Cash	1.9	0.4
Total assets	19.3	15.7
Borrowings	0.2	0.4
Total liabilities	6.5	6.3
Net assets	12.8	9.4
Equity attributable to members of the parent	12.8	9.4

Key Highlights

- Strong balance sheet with \$1.9m cash at bank end of Dec 2019
- Tax losses of \$3.4m available for use (equivalent to DTA of \$950k)

Key Product and Systems Initiatives – Last 6 months

- Major refresh of website plus on-line ordering capability introduced with launch Dec 19. Included a revamp of our product offerings and price points.
- Enhancement of CommsChoice's Global Cloud Phone infrastructure additional PoPs and enhanced capabilities implemented globally.
- Enhancement of MS Teams Calling product set, offerings and global infrastructure. Additional PoPs installed and upgrade to core MS Teams calling media gateways to latest generation and now providing EU and USA deployments
- Enhancing and reducing ongoing cost of core systems platforms whilst improving capabilities and integration.



- Restructured go-to-market approach with 3 key channels to market and key executives assigned to head up each segment.
 - Business (SME) and Dealer Sales.

of personal use

- Wholesale and Partner Sales larger more complex partners and wholesale customers.
- Corporate Sales (mid market corporates).
- Recent hire of Head of Corporate Sales with proven track record.
- Strong level of new sales contract wins in first 6 mths new contracts MRR (monthly recurring revenue) of >\$100k.
- We have built a strong pipeline of quality prospects.
- Strong focus on customer service and reinforcing relationship with key customers.
- Recently signed contract addendum with largest customer with fixed term to Q32022.



Executive Management Team



Note: Appointment of Mr Adrian Luciano announced 6 Feb 2020



4 Pillar Growth Strategy

Domestic Growth

SME Corporate Mid Mkt

Cloud business phone, MS Teams calling, SD-WAN offerings & NBN access services

Wholesale Partners

Contact centre / IT service provider / Carriers

SIP services, CTS and cloud business phone & MS Teams calling. Call centre enablement.

Overseas Growth

Corporate Multi-national

Global cloud business phone and MS Teams calling offerings to multisite global customers

Strategic Acquisitions

SME Corporate

SME telco services, SD WAN & Managed IT services players





- Strong start to FY20 with first half profit performance
- Expectations of continued positive EBITDA performance moving forward
- Reaffirming FY20 guidance of EBITDA \$1.8m to \$2.2m.

or personal use

With the FY19 announced restructure now complete, the key focus is on executing a profitable growth strategy and securing new customers via our key channels to market.



DEPENDABLE, PASSIONATE, STRAIGHT TALI THE RIGHT THING, EXPERTS, DEPENDAB **ASSIONATE, STRAIGHT TALKING, DO THE** HING, EXPERTS, DEPENDABLE, PASSIONAT TRAIGHT TALKING. DO THE RIGHT THING. XPERTS. DEPENDABLE. PASSIONATE STRAI **ALKING, DO THE RIGHT THING, EXPERTS, I** DEPENDABLE, PASSIONATE, STRAIGHT TALI O THE RIGHT THING, EXPERTS, DEPENDAB **ASSIONATE, STRAIGHT TALKING, DO THE HING. EXPERTS. DEPENDABLE. PASSIONAT** TRAIGHT TALKING. DO THE RIGHT THING. XPERTS, DEPENDABLE, PASSIONATE, STRA

Appendix 1 - CCG Investor Metrics

of personal use



	Value
Number of shares (as at 19 Feb 2019)	191.4m
Share Price	\$0.062
Market capitalization	\$11.9m
Net (debt) / cash (31 Dec 2019)	\$1.7m
Enterprise Value	\$10.2m
Performance Rights on Issue - 50% vesting at 12.5c per share - 50% vesting at 20c per share	16.9m
Options on Issue - Exercisable at 31.25 cents (expire Dec 2020)	3.5m



Appendix 2 – Company Overview



- 5 ICT providers came together in2017 to form Comms Choice Group
- Compelling market opportunity Technology changes, Cloud services, NBN rollout
- Strong complementary skills and capabilities with well articulated value proposition
- Sound platform for continued growth
- A leading provider of Unified Comms solutions with MS Teams Calling offerings



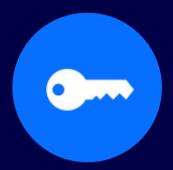
DATA NETWORK

- Multi-carrier
- Fibre, NBN
- Simplify networks
- Connect to the cloud



VOICE NETWORKS

- Replace legacy ISDN & PABX
- Cloud based global business phone
- Global Office location support
- MS Teams calling
- Collaboration & Unified Comms functionality



MANAGED SERVICES

- SD WAN
- Design, Deliver,
 Ongoing Management
 and Support
- High availability, redundancy, greater control
- Better access to Cloud services

Appendix 3 - CommsChoice Global POP Network



Our global POP network hosted in 25 locations around the world.

Delivering Global Cloud Business Phone PBX + Global Microsoft Teams calling.

