



# GOLDMAN SACHS NINTH ANNUAL SMALL AND MID-CAP CONFERENCE

Goldman Sachs

#### Agenda & Disclaimer



01	ABOUT US
02	BUSINESS MODEL
03	OUTLOOK
04	APPFNDIX

#### PRESENTERS:

Rachelle St. Ledger CEO Australia

Rob Shore Group Finance Director & Investor Relations Manager

#### Important Notice

This investor presentation has been prepared by EML Payments Limited ABN 93 104 757 904 (EML) and is general background information about EML's activities current as at the date of this presentation. This information is given in summary form and does not purport to be complete. Information in this presentation should not be considered as advice or a recommendation to investors or potential investors in relation to holding, purchasing or selling securities and does not take into account your particular investment objectives, financial situation or needs. Before acting on any information you should consider the appropriateness of the information having regard to these matters and seek independent financial advice.

An investment in EML securities is subject to known and unknown risks, some of which are beyond the control of EML. EML does not guarantee any particular rate of return or the performance of EML.

This presentation may contain forward looking statements including statements regarding our intent, belief or current expectations with respect to EML's businesses and operations, market conditions, results of operation and financial condition, capital adequacy, specific provisions and risk management practices. Readers are cautioned not to place undue reliance on any forward looking statements.

Unless otherwise specified all information is for the six months ending 31 December 2017 ('HY2018'), and is presented in Australian Dollars. Unless otherwise stated, the prior comparative period refers to the six months ending 31 December 2016 ('HY2017' or 'PCP')

**EML Payments** 

7



## ABOUT US

## Who is

A growing ASX listed FinTech company focused on enhancing their brand partners, by offering innovative accessible prepaid programs – immediately.

- EML issue and distribute mobile, virtual and physical card solutions to some of the largest corporate brands around the world
- EML's onsite technical and customer service teams offer support in five languages, with 24/7 support







































































































#### GOING GLOBAL



We are currently managing:





**CARD PROGRAMS** 

**COUNTRIES** 

GROUP GDV (FY17)



GROUP GDV (HY18)

\$3.58bn (1)86%



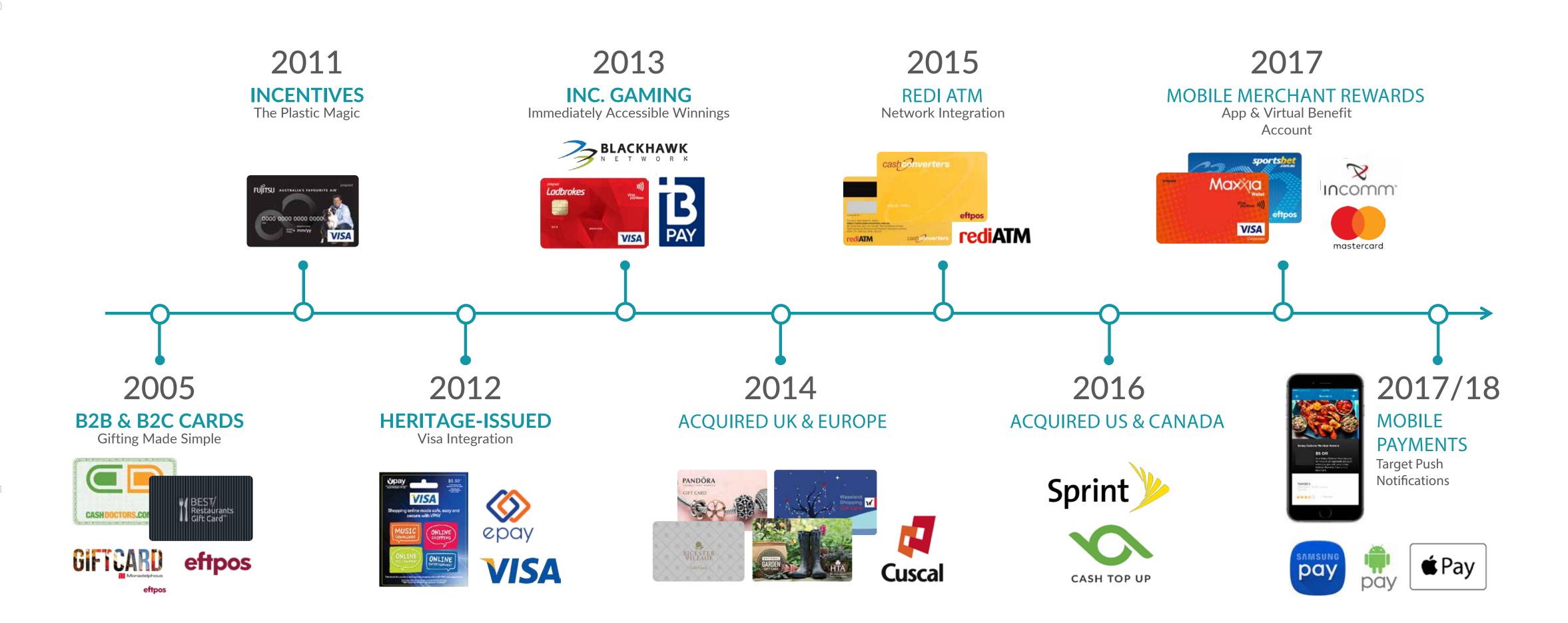
- > 12 years experience
- 2 PCI DSS Tier 1 Platforms



We have an international presence with offices strategically located to service Australia, UK, Europe, US and Canada.

#### EML TIMELINE >

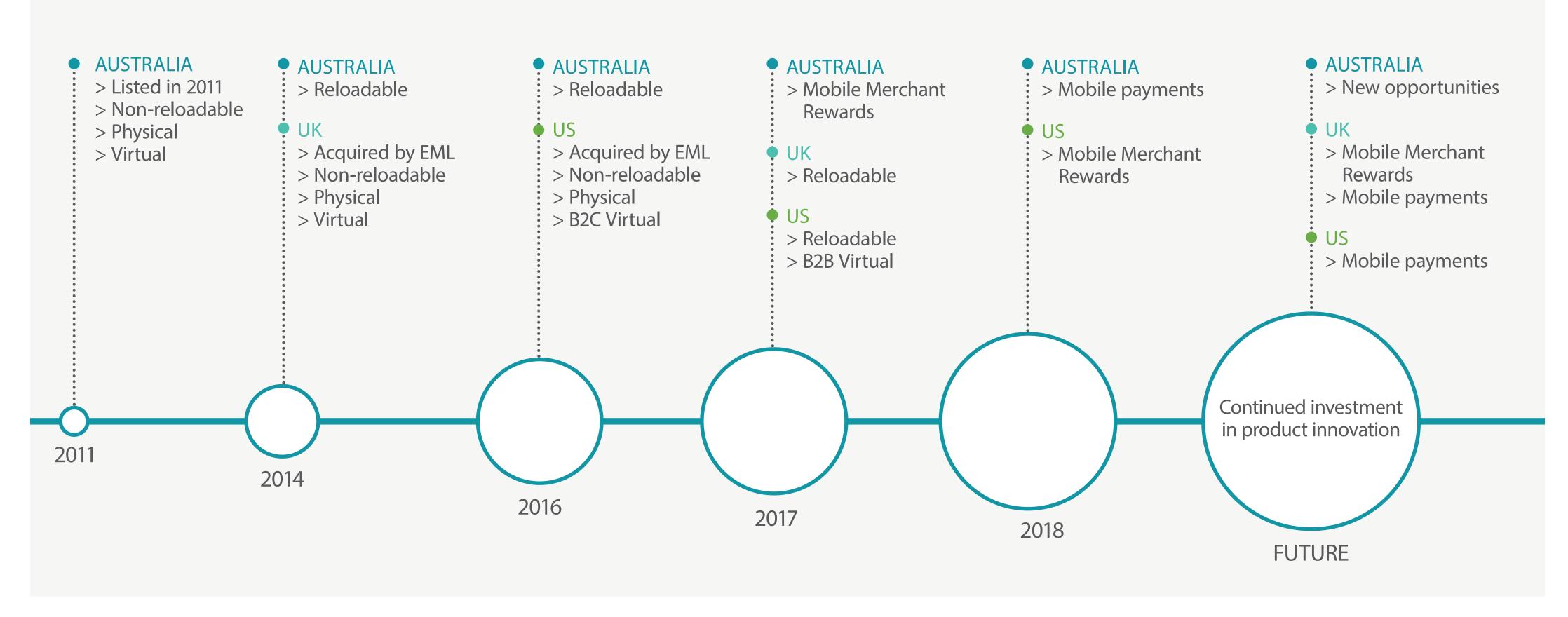




#### TIMELINE > PRODUCT & TECHNOLOGY

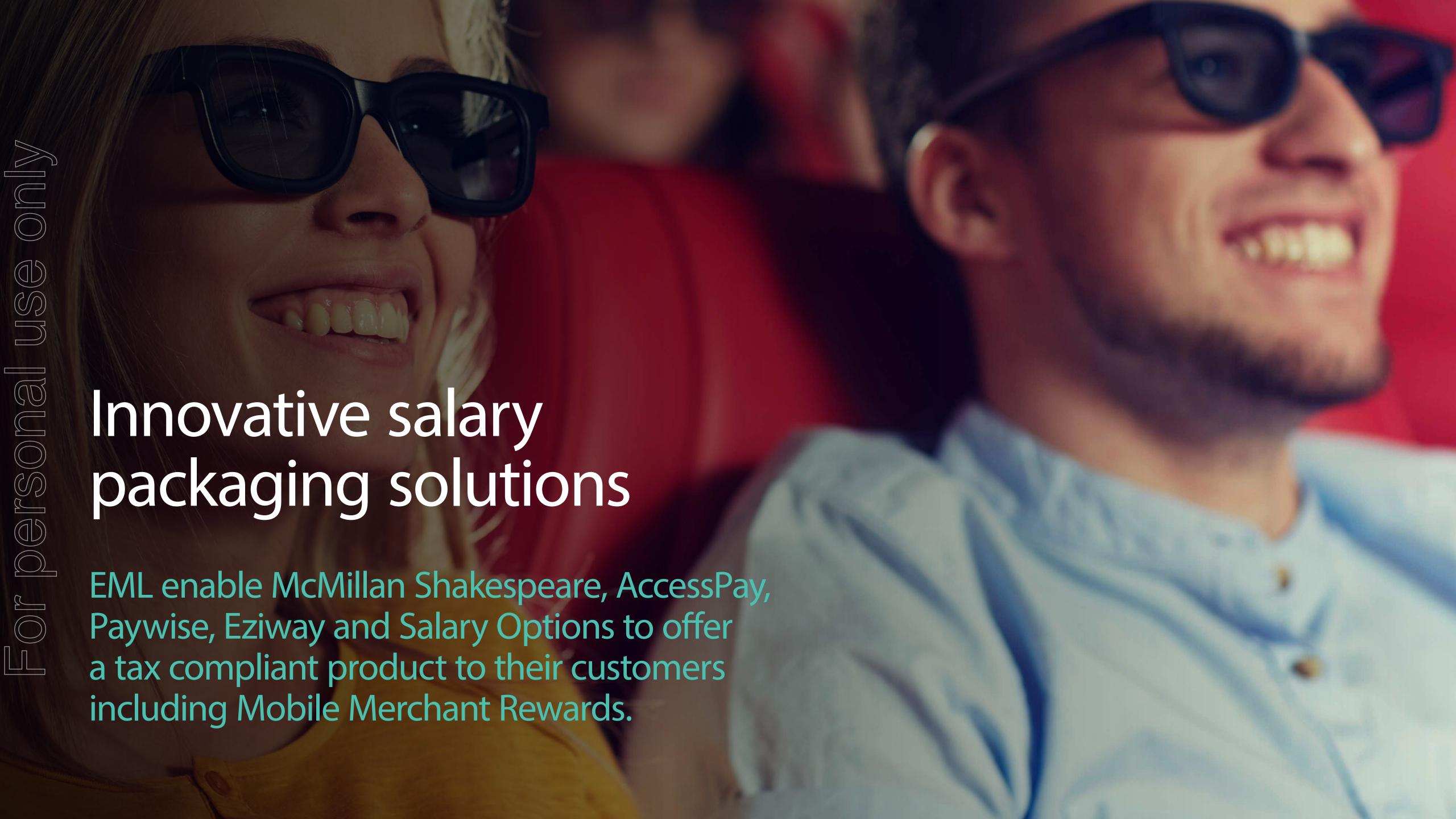


EML invest in growth verticals and future opportunities through product and technology innovation. We continue to actively investigate and discover new market niches in the FinTech Industry across all regions, recognising our business units evolve independently of each other.

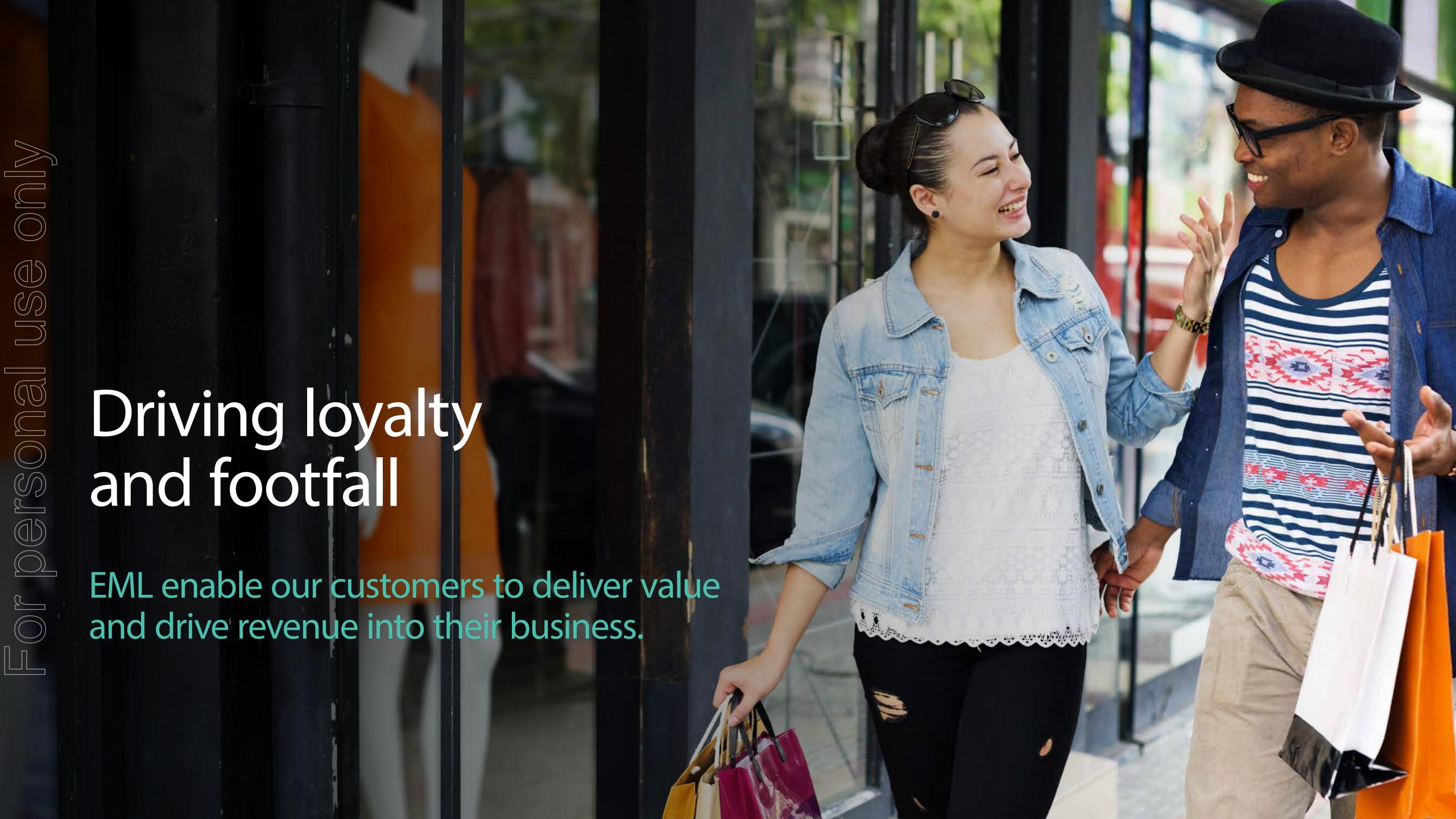


About us > EML Payments









A pioneering program using points as currency

We launched a program that merges points, loyalty, rewards, gifts and payments into a mobile app and a single card.



## Rewarding merchants & consumers with our mall solution

We are taking our Mobile
Merchant Reward Program
to the malls to drive consumer
engagement and ensure
ongoing relevance.



Earn Mall Reward
Dollars with
every Swipe!

Pick up your Guildford Rewards Card from Guest Services and start earning rewards today!







Visit guildfordrewards.com for details.



Meeting consumer demand for digital payments >

EML will be the first non bank self-issuer in Australia providing a secure alternative to cash or card payments.











## BUSINESS MODEL

#### KEY DRIVERS



#### Non-Reloadable:

Non-Reloadable cards issued through specific segments such as shopping malls, incentive programs and general third party retail programs in physical, virtual, and soon mobile formats. Revenue streams include breakage, interchange and interest income on the stored value float.

GDV NON-RELOADABLE\*



- > Lifespan generally 1–3 years
- 1 or 2 transactions per account
- > Average load <\$100
- > GDV to revenue conversion of c. 550bps
- > Interest
- > Breakage & Transaction Fees
- > Interchange
- Global market

#### Reloadable:

Reloadable, EMV-enabled prepaid debit cards, provide instant access to funds 24x7x365 with funds accessed through any card accepting merchant and ATM worldwide. Revenue streams include transaction fees and interest income on the stored value float.

GDV RELOADABLE\*





- > Lifespan generally 3–5 years
- > 5-10 tx per month per account
- Average load >\$100
- GDV to revenue conversion c. 100 bps
- > Transaction Fees
- > Interest
- Interchange
- ) Global Market

#### B2B Virtual Payments:

A flexible and efficient way to manage the accounts payable function from monthly recurring invoices to major corporate purchases. Corporates benefit from creating a revenue stream by creating interchange income that is shared between the Corporate payer and EML. The sole revenue stream is interchange.

B2B VIRTUAL PAYMENTS\*



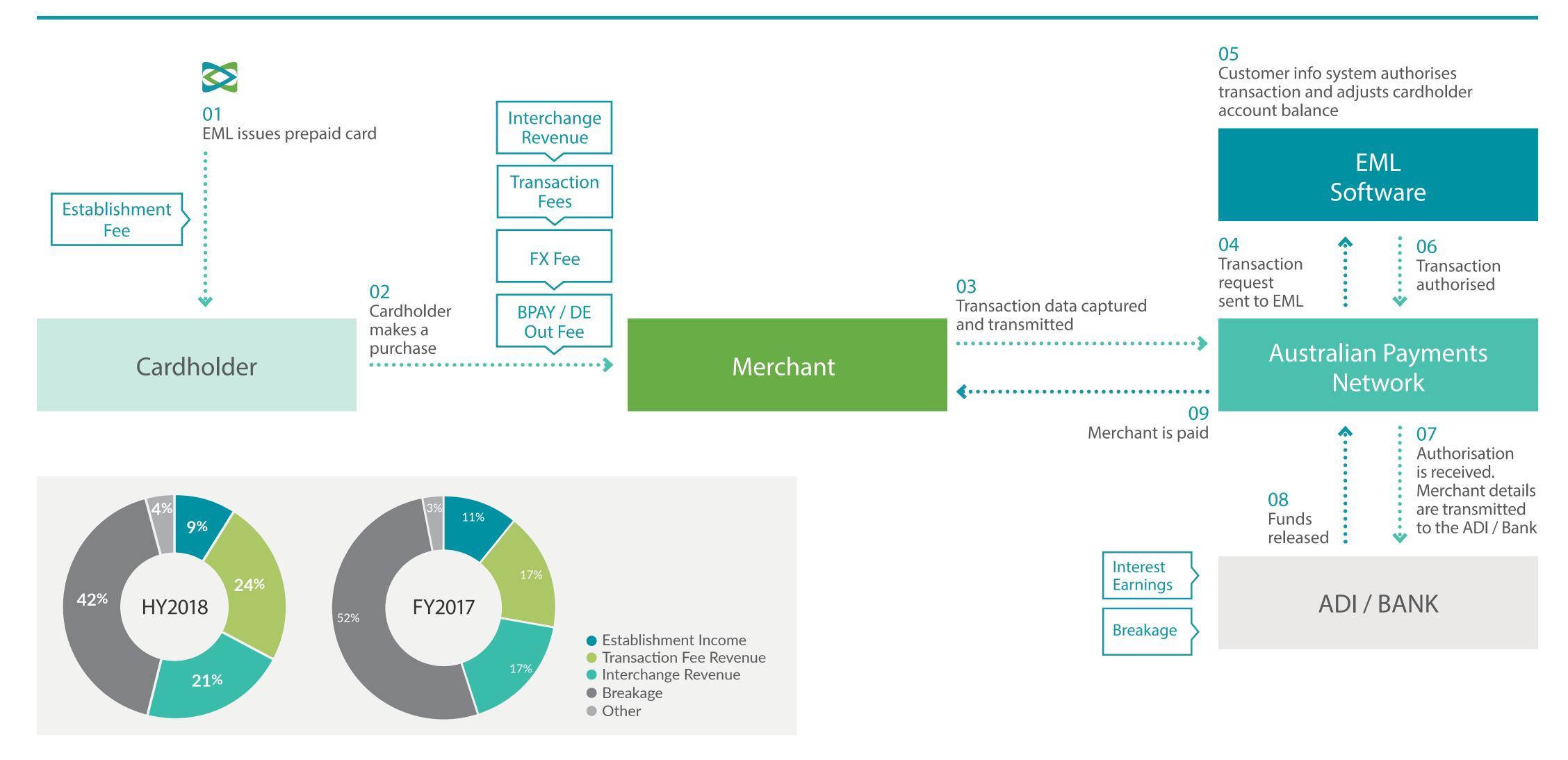


- > Lifespan is ongoing
- > Cheque replacement product
- > Interchange
- GDV to revenue conversion of c. 5 bps for processing
- GDV to revenue conversion of c. 70-110 bps for managed serviced product
- > US market focus

<sup>\*</sup> For the six months ended 31 December 2017

#### SOURCES OF REVENUE





#### Significant barriers to entry

Public facing products & solutions:



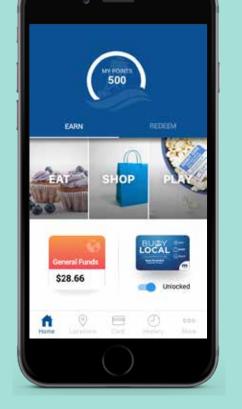
Non-reloadable



Virtual



Reloadable



**Mobile Merchant** Rewards



Mobile payments

#### Non-public facing operations:

#### **END TO END**

End to End payment processing platform (card issuing, transaction processing, fraud control, settlement and reconciliation)

#### **INFORMATION TECHNOLOGY**

in-house, prepaid, processing platforms

**Data Centres** 

MULTI

~\$30m

Multi-currency & Multi-lingual

Over ~\$30m invested in our platforms to date

Connectivity to 5 major card schemes

LEVEL 1 PCI-DSS Level 1 compliant

Compliance with

#### REGULATORY AND COMPLIANCE ACROSS THE GLOBE

issuing bank agreements

19 regulatory authorities

Major licences

> AFSL (Australia) > MasterCard membership (Australia)

Abiding by over 52 regulations / laws

> BPay (Australia) > Mastercard private label issuance

(UK and Europe)

PEOPLE

Over 170 employees servicing 19 countries

Over 100+ years prepaid experience in group leadership team

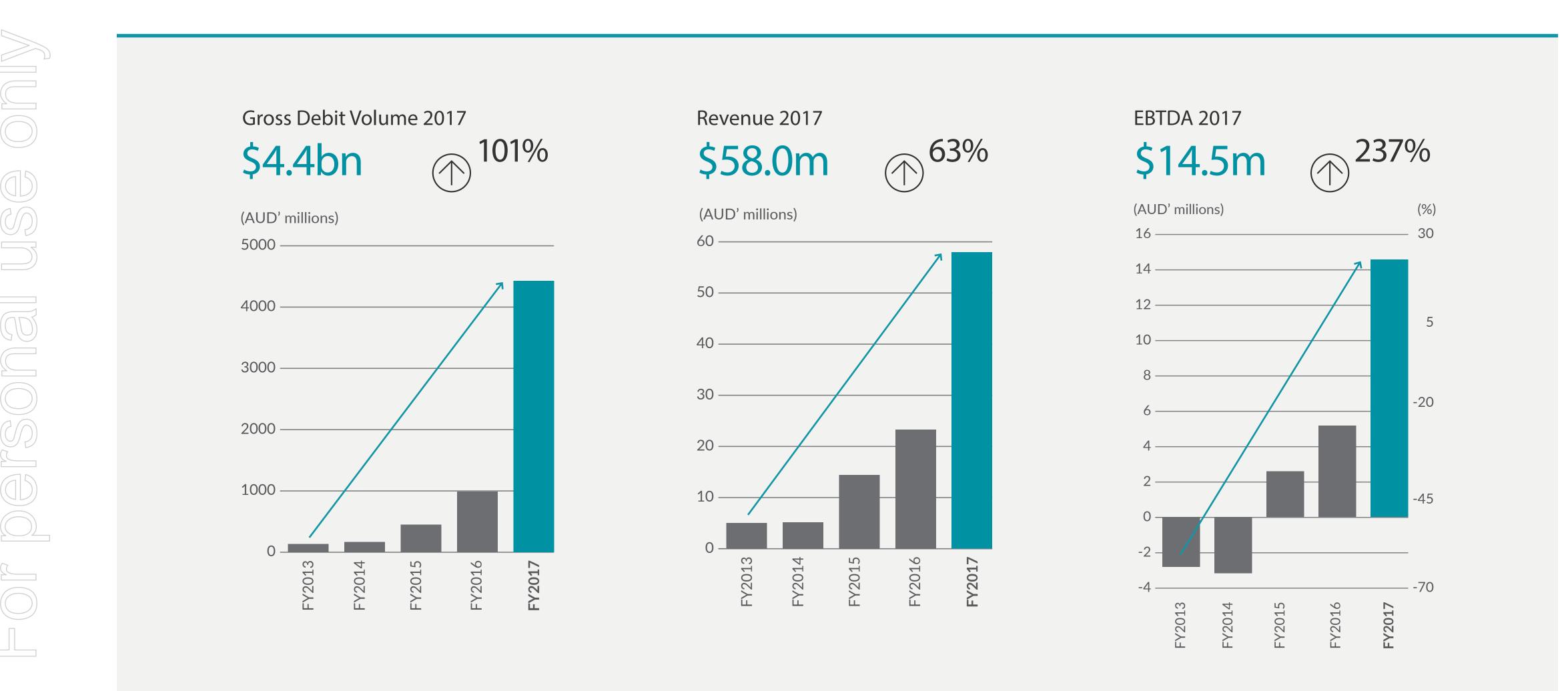
#### KEY EARNINGS > HY2018 RESULTS — 5 YEAR CAGR



Gross Debit Volume HY2018 Revenue HY2018 EBTDA HY2018 \$3.58bn \$38.2m \$13.5m **1**259% 114% **(1)** 74% (AUD' millions) (AUD' millions) (AUD' millions) 4,000 3,500 35 – 3,000 2,500 25 -2,000 1,500 15 -1,000 10 -500 -HY2016 HY2017 HY2017 HY2017

#### KEY EARNINGS > FY2017 RESULTS — 5 YEAR CAGR





#### KEY EARNINGS > PROFIT & LOSS

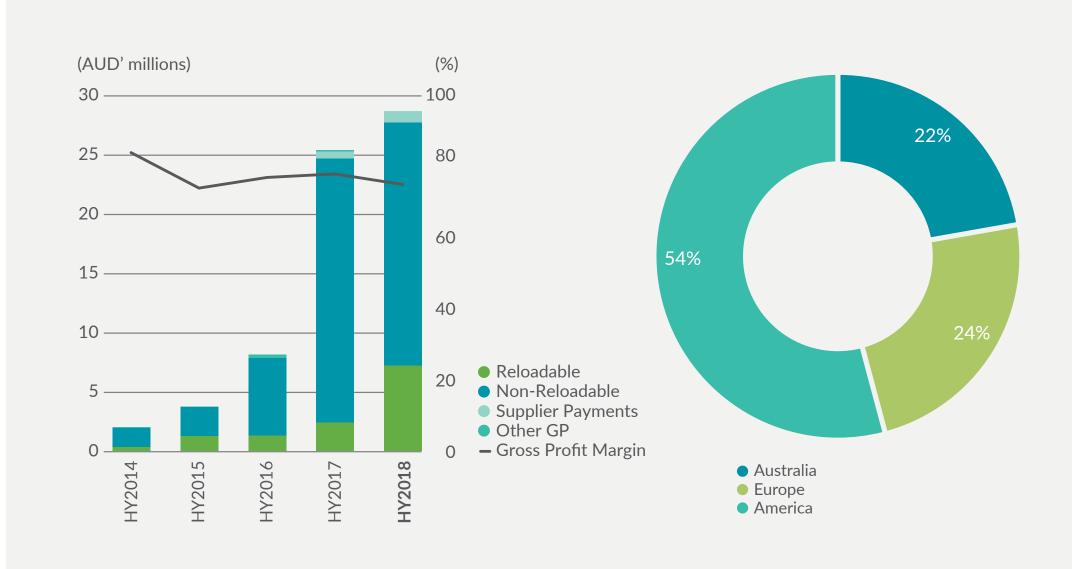


**Gross Profit Margin** 

75.1%



Down on HY2017 but in line with our AGM guidance as the product mix shifts towards Reloadable and B2B Virtual Payments. Our long term strategy to improve GP includes self issuing which has commenced in Australia & will be pursued in Europe and new programs. We are targeting a margin of 80% in the long term.



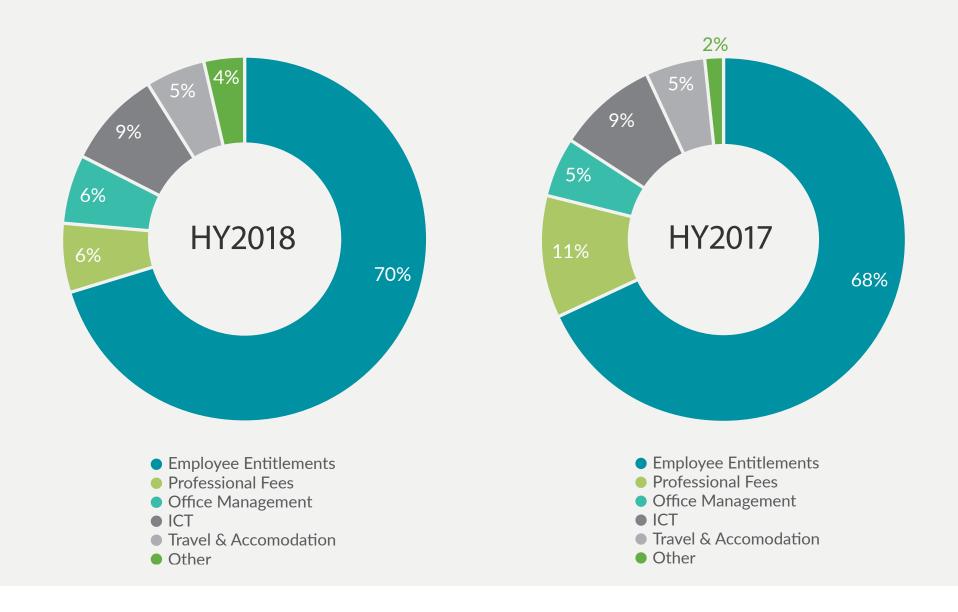
Overheads as a % of revenue

40%



8%

Improved 8% to 40% in FY17 as the group continues to see leverage on its growing scale as we grow both organically with new & existing customers and via acquisition including Presend.





## OUTLOCK

#### OUTLOOK > LONG TERM



EML operates in large, fast growing markets and holds a relatively small market share, offering significant market potential in future years.

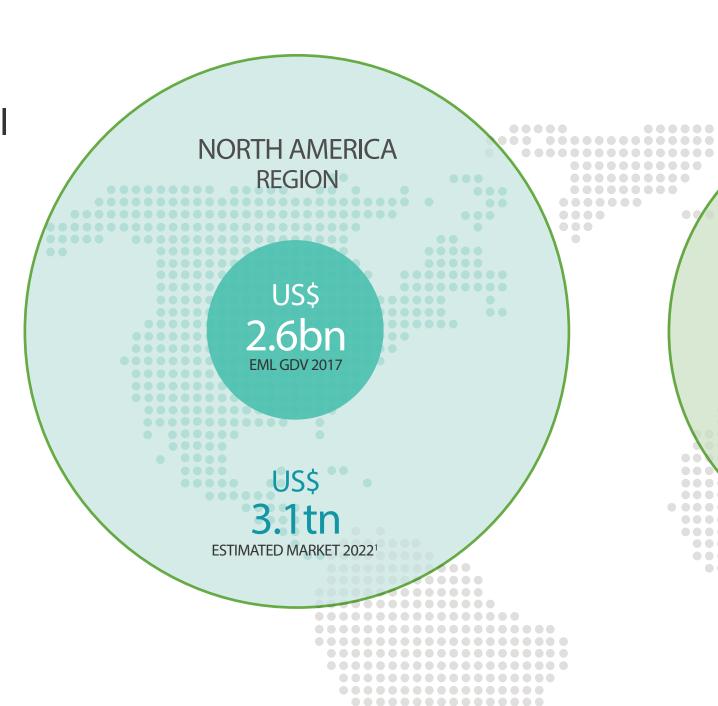
#### Global Trends<sup>2</sup>:

Growing shift towards non-cash payments

Rising demand for Open Loop Prepaid Cards

Growing popularity of Virtual Prepaid Payment Cards

Growing retailer acceptance of card based payments



0000000000000

0000000

000

000



......

000000000000

000000000000

00000000000

0000000000000

••••••

000000000000

•••••••

••••••

000000000



2. Sourced from 'Prepaid Cards: A Global Strategic Business Report', April 2016, Global Industry Analysts, Inc. Forecast to 2020, extrapolated to 2022 by EML.



#### OUTLOOK >



The growth model for EML has been consistent since inception as a public company in 2011

EML identify and monetise difference applications for our prepaid technology across multiple geographic markets via both organic & inorganic growth

EML will diversify our revenue streams minimising concentration risk in any one region, segment or customer

#### Organic Growth

GDV growth is driven by both organic growth from our existing customer base of 1100+ programs

Underlying growth in the program or industry (e.g. Gaming Industry grew by 59% in FY17)

New programs recently launched, including salary packaging have signficant growth potential

New technology, including mobile payments, will drive new business opportunities

#### Inorganic Growth

Expansion into new geographic markets

Access to unique technologies that can be leveraged across the group

The key financial metrics for EML have been consistent since inception as a public company in 2011

GDV to Revenue conversion correlates with business mix between Non-Reloadable, Reloadable & B2B Virtual segments

Breakage rates have remained consistent with no significant adverse impacts from regulatory or market changes

GDV and Revenue have grown faster than expenses resulting in EBTDA margin expansion (1H2015 - 11% increasing to 35% in 1H2018)

Outlook > EML Payments

#### OUTLOOK >



EML reaffirms our February guidance, as follows:

\$6.7bn - 7.0bn

FY18 Gross Debit Volume

~ 100bps GDV to Revenue conversion metric

~ 75% Gross Profit Margin

~ \$31-\$32m Cash Overheads

#### General Outlook

The company has historically used GDV as a proxy for market guidance, however with significant variances between segments this is no longer optimal.

EML guidance from February 2018 on GDV, conversion metrics and Gross Profit Margins correlated to EBTDA within range of \$19.5m - \$21.5m for FY18. We reaffirm that guidance for FY18.

EML will issue formal EBTDA guidance for FY19 around the time of our Annual General Meeting



Q&A





## APPENDIX





KEY METRICS (\$'000s)	H1 2015A	H2 2015A	FY2015A	H1 2016A	H2 2016A	FY2016A	H1 2017A	H2 2017A	FY2017A	HY 2018A
	6 mnths	6 mnths	12 mnths	6 mnths	6 mnths	12 mnths	6 mnths	6 mnths	12 mnths	6 mnths
Headcount (closing)	55	55	55	59	150	150	168	170	170	179
Average Headcount for the period	40	55	48	57	71	64	158	169	160	173
Gross debit volume (GDV)	\$194,006	\$253,509	\$447,515	\$383,419	\$602,302	\$985,720	\$1,930,241	\$2,492,532	\$4,422,774	\$3,583,289
Non-reloadable	\$100,572	\$152,033	\$252,605	\$178,432	\$133,088	\$311,521	\$438,181	\$223,003	\$661,184	\$467,085
Reloadable	\$93,434	\$101,476	\$194,910	\$204,986	\$251,941	\$456,928	\$272,565	\$999,628	\$1,272,193	\$1,840,281
B2B Virtual Payments	\$0	\$0	\$0	\$0	\$217,596	\$217,596	\$1,219,495	\$1,269,902	\$2,489,397	\$1,275,924
Total Stored Value	\$91,196	\$75,330	\$75,330	\$131,499	\$219,620	\$219,620	\$392,819	\$302,001	\$302,001	\$514,521
Interest on Stored Value (exc group funds)	\$380	\$434	\$814	\$399	\$496	\$894	\$549	\$647	\$647	\$1,116
Effective Interest Rate (%)	0.83%	1.15%	1.08%	0.61%	0.45%	0.41%	0.28%	0.43%	0.43%	0.43%

Appendix EML Payments





KEY FINANCIALS (\$'000s)	H1 2015A	H2 2015A	FY2015A	H1 2016A	H2 2016A	FY2016A	H1 2017A	H2 2017A	FY2017A	HY 2018A
TETTIVITES (\$ 0003)	6 mnths	6 mnths	12 mnths	6 mnths	6 mnths	12 mnths	6 mnths	6 mnths	12 mnths	6 mnths
Revenue (includes interest income)	\$5,079	\$9,357	\$14,437	\$10,560	\$12,751	\$23,311	\$32,440	\$25,520	\$57,960	\$38,241
Non-reloadable	\$2,933	\$7,469	\$10,402	\$8,820	\$9,934	\$18,754	\$28,206	\$19,707	\$47,913	\$26,086
Reloadable	\$2,075	\$1,841	\$3,916	\$1,691	\$2,860	\$4,551	\$3,277	\$4,611	\$7,887	\$10,886
B2B Virtual Payments	\$0	\$0	\$0	\$0	\$127	\$127	\$682	\$1,001	\$1,683	\$1,042
Group interest & adjustments	\$71	\$48	\$119	\$49	(\$170)	(\$120)	\$275	\$202	\$477	\$227
Gross profit	\$3,746	\$7,538	\$11,284	\$8,121	\$10,080	\$18,201	\$25,433	\$18,813	\$44,246	\$28,709
Non-reloadable	\$2,446	\$6,134	\$8,580	\$6,920	\$8,033	\$14,954	\$22,307	\$14,922	\$37,229	\$20,570
Reloadable	\$1,235	\$1,351	\$2,587	\$1,214	\$2,129	\$3,343	\$2,389	\$3,300	\$5,689	\$7,192
B2B Virtual Payments	\$0	\$0	\$0	\$0	\$110	\$110	\$617	\$621	\$1,238	\$871
Group interest & adjustments	\$66	\$53	\$119	(\$13)	(\$193)	(\$206)	\$120	(\$29)	\$91	\$76
Overheads (excl acquisition costs)	(\$3,603)	(\$5,400)	(\$9,002)	(\$6,059)	(\$7,636)	(\$13,695)	(\$16,040)	(\$15,074)	(\$31,114)	(\$15,647)
Acquisition related overheads	(\$292)	(\$55)	(\$347)	\$0	(\$456)	(\$456)	(\$35)	(\$15)	(\$51)	(\$190)
Research and development credit	\$698	\$0	\$698	\$997	(\$6)	\$990	\$605	\$834	\$1,439	\$605
EBTDA	\$549	\$2,084	\$2,633	\$3,058	\$1,981	\$5,040	\$9,963	\$4,558	\$14,521	\$13,477
EBTDA margin	11%	22%	18%	29%	16%	22%	31%	18%	25%	35%
Cash opening	\$4,496	\$5,288	\$4,496	\$4,264	\$4,094	\$4,264	\$26,942	\$31,811	\$26,942	\$39,872
Operating activities	(\$1,398)	\$1,046	(\$352)	\$317	\$1,661	\$1,978	\$9,640	\$9,615	\$19,255	(\$3,361)
Investing activities	(\$11,105)	(\$2,070)	(\$13,175)	(\$543)	(\$34,012)	(\$34,555)	(\$4,888)	(\$1,594)	(\$6,482)	(\$1,835)
Financing activities (incl FX)	\$13,295	\$0	\$13,295	\$56	\$55,199	\$55,255	\$117	\$40	\$157	21
Cash closing	\$5,288	\$4,264	\$4,264	\$4,094	\$26,942	\$26,942	\$31,811	\$39,872	\$39,872	\$34,697

Appendix EML Payments

#### APPENDIX > REGULATIONS / LAWS



#### EML abides by over 52 regulations / laws across Australia, UK, Europe, US and Canada.

#### **AUSTRALIA:**

Corporations Act 2001

ePayments Code

ASIC Act 2001

Anti-Money Laundering and

Counter-Terrorism Financing Act 2006

Privacy Act 1988

Payment Systems Regulation Act 1998

Banking Act 1959a

Consumer Electronic Clearing System (CS3)

Network Rules & Regulations for Visa,

Mastercard and eftpos

Payment Card Industry Data Security Standards

The Competition and Consumer Act 2010

Fair Trading Act 1989

**BPAY®** Rules and Procedures

#### **UK & EUROPE:**

Data Protection Act 1988

Proceeds of Crime Act 2002

Joint Money Laundering Steering Group

Guidance 2017

**Terrorism Act 2000** 

Counter Terrorism Act 2008

Serious Organised Crime and Police Act 2005

Financial Services Act 2013

Electronic Money Regulations 2011

Payment Services Directive II

Payment Services Regulation 2017

4th Anti-Money Laundering Directive

Network Rules & Regulations

Payment Card Industry Data Security Standards

#### US

Federal Credit Card Accountability Responsibility and Disclosure (CARD) Act

Regulation E (Electronic Funds Transfer Act), CC (Expedited Funds Availability Act) & GG (Prohibition on Funding of Unlawful Internet Gambling)

Dodd-Frank Wall Street Reform and Consumer Protection Act and Durbin Amendment

**CFPB Rulemakings** 

Bank Secrecy Act (BSA)/Anti-Money Laundering (AML), Know Your Customer (KYC), Consumer Identification Procedures (CIP)

USA Patriot Act & Graham-Leach-Bliley Act (GLBA)

Unfair, Deceptive, or Abusive Acts & Practices (UDAAP)

**Network Rules & Regulations** 

National Automated Clearing House Association (NACHA)

Money Service Business (MSB) & Money-Transmitter Licensing (MTL)

Health Insurance Portability and Accountability Act (HIPAA)

Payment Card Industry Data Security Standards

Service Order Control (SOC) Statement of Standards for Attestation Engagements (SSAE)

State Consumer Protection, Gift & Abandoned/ Unclaimed Property laws

Politically Exposed Persons lists (PEP)

Privacy Shield & General Data Protection Regulation (GDPR)

Controlling the Assault of Non-Solicited Pornography and Marketing Act (CAN-SPAM)

#### **CANADA:**

Federal Prepaid Payment Products Regulations

Proceeds of Crime (Money Laundering) and Terrorist Financing Act (PCMLTFA), Know Your Customer (KYC), Know Your Business (KYB), Consumer Identification Procedures (CIP)

Personal Information Protection and Electronic Documents Act (PIPEDA)

Network Rules & Regulations

Payment Card Industry Data Security Standards

Service Order Control (SOC) Statement of Standards for Attestation Engagements (SSAE)

Provincial Consumer Protection & Gift Card laws

Politically Exposed Persons lists (PEP)

Canada Anti-Spam Law (CASL)

Appendix EML Payments

## Thank you.



Level 2, 26 Commercial Road Newstead QLD 4006

Telephone: (07) 3607 0100 Facsimile: (07) 3607 0111

www.emlpayments.com

#### Presented by

Rachelle St.Ledger
CEO Australia
Mobile: +61 448 018 393
Email: rstledger@emlpayments.com.au

Rob Shore
Group Finance Director
& Investor Relations Manager
Mobile: +61 419 590 128
Email: rshore@emlpayments.com.au

Tom Cregan

Managing Director & Group CEO

Mobile: +61 488 041 910

Email: tcregan@emlpayments.com.au

Andrew Betts
Group Chief Risk Officer
Mobile: +61 416 271 065
Email: abetts@emlpayments.com.au