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# Important notice

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Information in this presentation:

- Is for general purposes only, and is not an offer, recommendation, or invitation for investment in, or purchase of, Updater securities;
- Should be read in conjunction with, and is subject to, Updater's Prospectus and Annual Report, and updater's market releases on the ASX;
- Includes forward-looking statements about Updater and the environment in which Updater operates, which are subject to uncertainties and contingencies outside of Updater's control Updater's actual results or performance may differ materially from these statements;
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All information in this presentation is current as of 20 March 2017, unless otherwise stated. Sources for certain research and statistics included in this presentation are outlined in the Prospectus.

All currency amounts are in U.S. dollars unless otherwise stated.

All capitalised terms have the meaning ascribed to such terms in the Prospectus or the Annual Report.

# **Meet Updater**

#### Develops products to reimagine the U.S. relocation experience

- America is the most transient nation in the world
- 17 million households moving every year, and nearly everyone hates the process

### Offers real value and solves real problems

- "Movers" complete tedious and time-consuming tasks efficiently
- "Real Estate Companies" add value in the face of disruptive technologies
- "Businesses" communicate contextually with Movers at the right time

### Founded in 2010 - Headquartered in NYC

- Devoted 6 years and \$US 20M developing a proprietary infrastructure (unique technology, key relationships and partnerships, and scalable operations)
- 45 employees, including renowned tech leadership
- Reputation as one of most desirable places to work in tech community



**#1** Tech Company

**#3** Company Overall



**Best Technology** 

AMSA Annual Conference & Expo 2014 & 2016



**Apartment Technology Innovator Award** 

2015 NMHC



**Most Innovative Tech** Company of the Year

> 2015 & 2016 American **Business Award**



# Well-financed by leading institutions

**US\$ 33M cash** (equivalent to A\$ 46M) at year-end 2016 (with no debt)

#### 2010

A\$ 1.5M seed round led by Australian investors

#### 2012

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US\$ 8M Series A round led by Softbank Capital, the National Association of REALTORS® (NAR), IA Ventures, and other top US VCs

#### 2015

A\$ 28 million ASX IPO and "pre-IPO"; significantly oversubscribed (ticker symbol ASX: UPD)

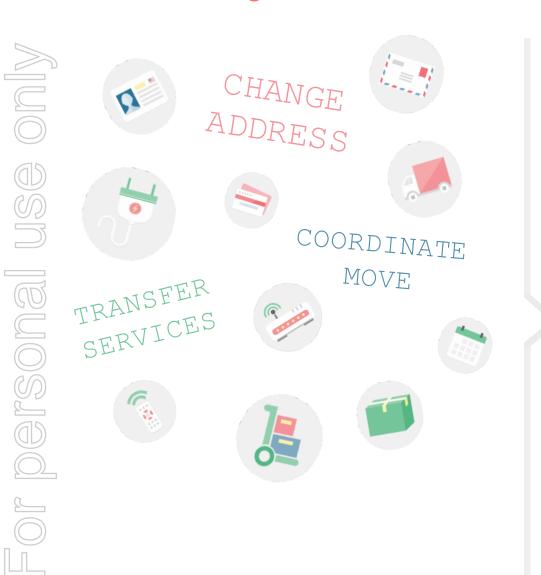
#### 2016, October

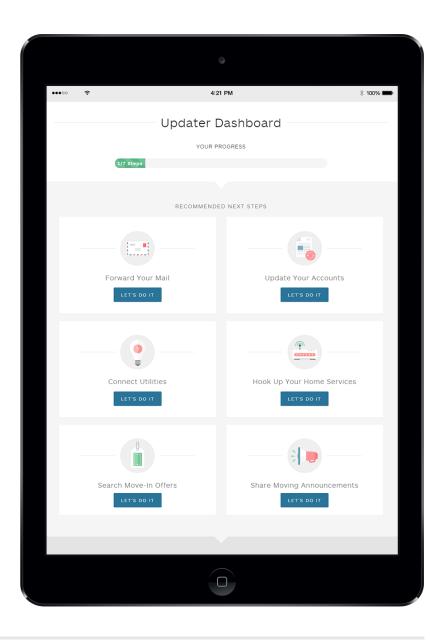
A\$ 30 million private placement to Fidelity International and other leading institutional investors

OWNERSHIP				
25%	David Greenberg	Founder and CEO		
9%	Ryan Hubbard	СТО		
6%	Grant Schaffer	Australian tech investor		
11%	U.S. VC Investors	Includes Softbank Capital, IA Ventures, and Second Century Ventures (NAR)		
49%	Other Investors	Includes Fidelity International and over 10 top tier Australian Institutions		

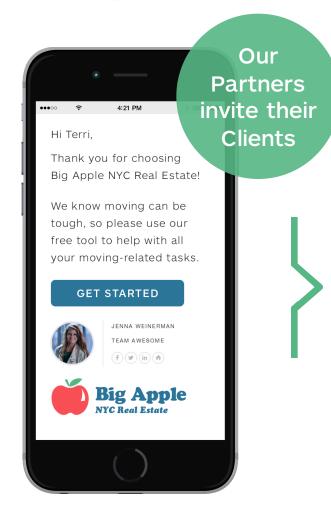
SECURITIES				
Outstanding Shares (CDIs)	489,308,525			
Market Cap (undiluted at A\$ 0.65 CDI)	A\$318 Million			
Outstanding Options & Warrants	115,285,925			

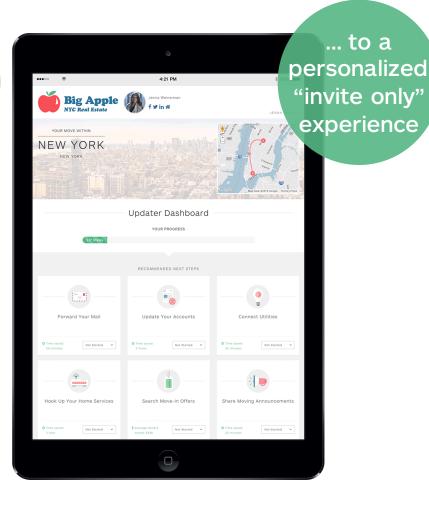
# **Our story**





# **Updater's platform**



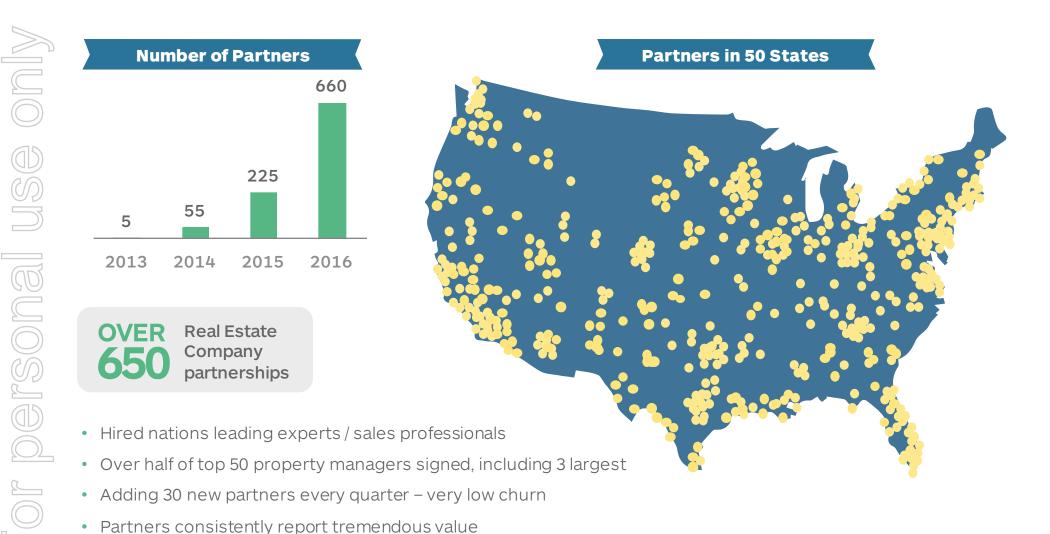


### Value propositions

- Movers: save time, make better decisions on free platform
- Real Estate Partners: improve service, increase revenue

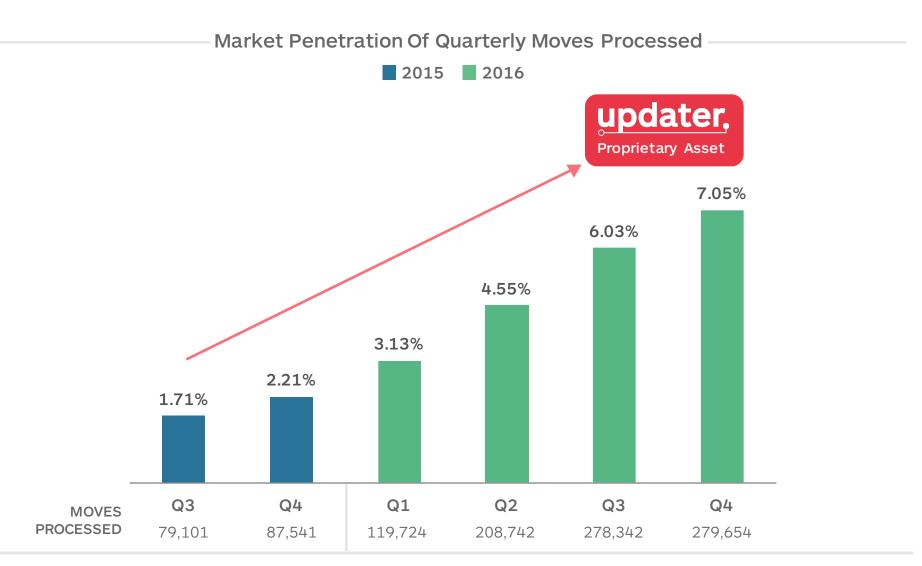


# Deep relationships with real estate companies



# Surpassed the tipping point

Cracked the technological challenge of aggregation



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# Meet our pre-movers

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## **Hyper Spenders**

Average household spends ~\$9K during move lifecycle





# Sticky brand loyalties suddenly vulnerable

Movers **4x** more likely to try new brands during move



# New spending pattern at new home

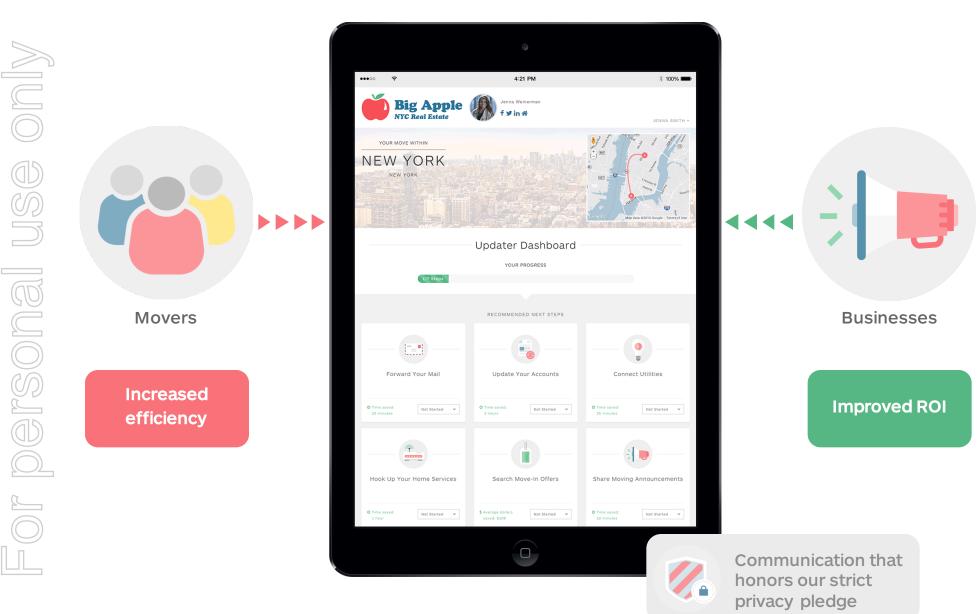
80% of long-term spend decisions made within weeks of move date

# **Timing and Trust**

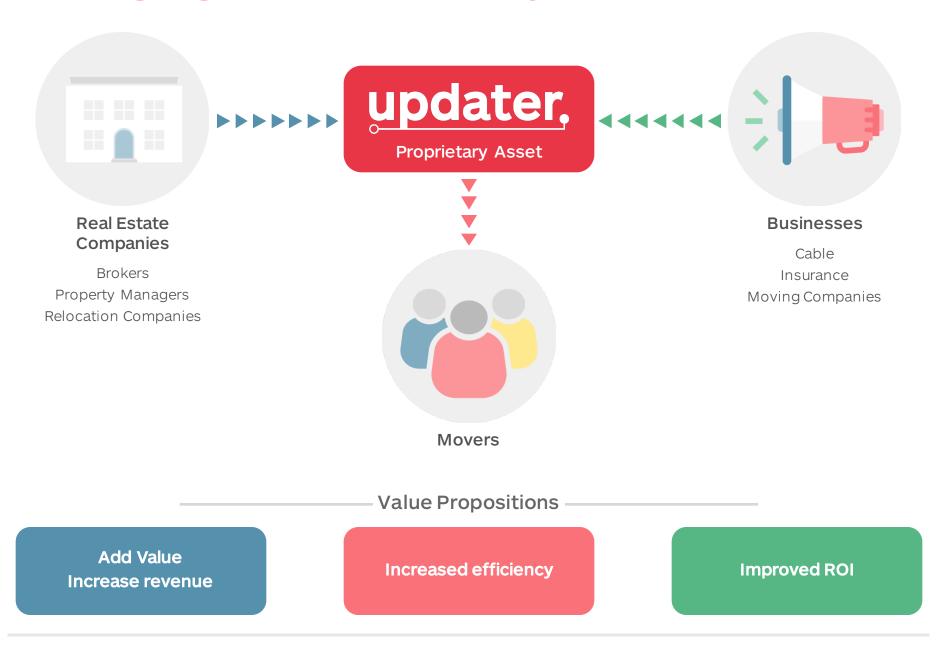
U.S. Businesses spend billions each year *trying* to find and communicate with Movers **Spending decisions** \$PENDING worth billions to insurance, cable, utilities, retailers etc. MOVE (WEEKS) 10 8 4 2 Google updater, **Brand SEM New Mover** Marketing Marketing

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# Create value by bridging communication gap



# Emerging as the "tech layer" for relocation



# **Network effect**

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Delivering unprecedented value to all parties



# Updater's defensible position

6 years and \$US 20M invested in building a unique and defensible position



#### **Partnerships**

- Over 650 Real Estate
   Company Partners live on
   the Integration Platform –
   nearly no churn and very
   sticky technology
- Over 10 key marketing and integration partnerships with key software systems



#### Relationships

- National Association of REALTORS is key strategic investor and supporter
- Sales team with decades of experience and extensive connections
- Trusted by the most influential real estate companies in the country



#### **Technology**

- Integration Platform enables scalable and maintainable integrations with over 10 key software systems
- Real Estate Products enable extensive configurations and co-branding
- Scalable systems and operations already processing over 7% of all moves



# **Goals of Pilots**

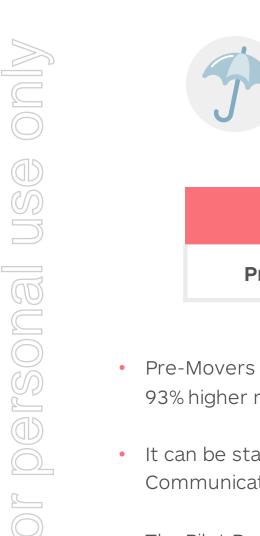
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# Running pilot programs to: **Learn preferences** and **prove initial Lift**

Verticals	Sample Value Proposition	Sample Studies
Insurance	Communicate with existing and prospective customers during move lifecycle	Increase acquisition rates?
Moving Companies	Connect with prospective customers moving within available service routes	Increase booking rates?
Retail Banking	Communicate with prospective customers moving near retail bank location	Increase acquisition rates?

2 more Pilot Programs will be announced in 2017

# **Initial Results**



# **Insurance Pilot**

Acquisition

Cohort	Lift	Statistical Significance
Pre-Movers	93%	95% +

- Pre-Movers exposed to Updater Communications purchased insurance products at a
   93% higher rate than Pre-Movers not exposed to Updater Communications
- It can be stated with over 95% confidence that Pre-Movers exposed to Updater
   Communications are more likely to purchase applicable insurance products
- The Pilot Program Cohort included 4,405 Pre-Movers over a 4-month period

Note: See ASX Announcement dated 17 March 2017 for details

# **Implications to Vertical Value**

Metric	Assumption
Updater's Market Penetration	15% = 2,550,000 Moves Processed
Market Share of Partners	55% (across 5-10 Partners)
Relevance Pool*	950,000 Users
Mover Acquisition Rate of Partners	15%
Lift	93%
Additional Policies via Updater	132,525
Lifetime Revenue per Policy	\$US 9,000
Vertical Value (Insurance Acquisition)	~\$US 1,200,000,000
Average Profit Margin	12.5%
Profit to Partners (excluding marketing)	~\$US 150,000,000
ROI of Partners	50%
Updater Revenue per Year**	~\$US 100,000,000

<sup>\*</sup>Updater Users eligible for Acquisition Communications from Partners (factors in an assumed conversion rate, and a "retention-first" platform strategy)

\*\*For Insurance Acquisition at the Assumptions set forth above

Note: sample numbers on this slide are for discussion purposes only

# **Key revenue concepts**



# Revenue Potential in Insurance = \$US 100 Million / year

- Only for acquisition of US household moves
- At 15% Market Penetration
- Extending initial Lift across 5-10 Business partners

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# **Updater's Total Revenue Potential =**

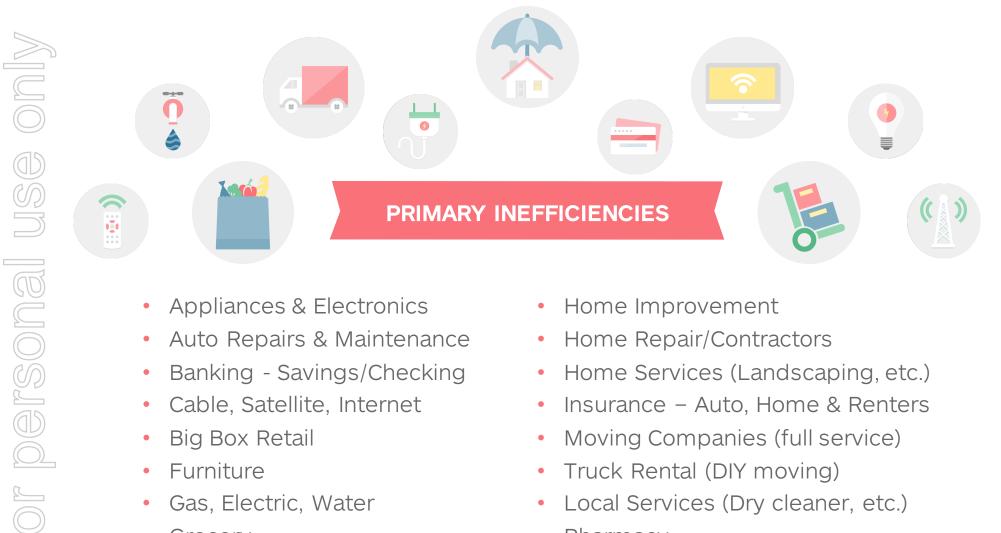
Sum (Updater's revenue potential in each Vertical)

3

# **Unique Dynamics**

- Proprietary high-intent signals and first-party intelligence
- Updater can shift national market share for Business partners

# **Key verticals for Business Products**



- Appliances & Electronics
- Auto Repairs & Maintenance
- Banking Savings/Checking
- Cable, Satellite, Internet
- Big Box Retail
- **Furniture**
- Gas, Electric, Water
- Grocery
- Health Care Providers

- Home Improvement
- Home Repair/Contractors
- Home Services (Landscaping, etc.)
- Insurance Auto, Home & Renters
- Moving Companies (full service)
- Truck Rental (DIY moving)
- Local Services (Dry cleaner, etc.)
- Pharmacy
- Wireless



# **Timeline**

### 2016

 Achieved Tipping Point by delivering significant value to Real Estate Companies and Movers

# 2017

- Prove Lift in key Verticals
- Refine platform to improve engagement metrics and enable onboarding of many Business partners

# 2019

 Drive growth through addition of new Business partners and new verticals

#### 2018

- Full platform 2.0 roll-out across multiple verticals
- Emerge as indispensable tool for millions of Movers each year; network effects may solidify industry leadership

Market Penetration

15%

7%



Updater has ample cash to fund business through significant revenue generation

# What's Next? 2017 Goals

#### Prove Lift

- · At least 2 Results announcements
- Already announced initial Results for Insurance Acquisition

#### **Increase national Market Penetration**

Targeting 15% Market Penetration of Monthly Moves Processed by year-end

#### **Additional Pilots**

- Announce 2 more Pilot Programs in new verticals
- All 5 Pilot Programs fully operational before year-end

#### **Announce initial verticals for sale of Business Products**

- Comprehensive strategy within 2017
- Expand team with top talent to enable rapid growth

# **Refine platform**

- Prepare for full roll-out across multiple verticals
- Poised to hit key inflection points via Pilot Programs

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# **Experienced management team**

# David Greenberg, CEO



- Previously practiced corporate law at Cravath, Swaine & Moore LLP
- Responsible for driving vision and execution of Updater business plan

#### Ryan Hubbard, CTO



- Previously served as Partner and CTO of YellowHammer, and CTO of eVariant
- Over 15 years of experience in technology and recognized industry leader
- Oversees technical strategy and drives all engineering initiatives

# Raj Doshi, SVP Sales



- Previously led strategy for Google's Americas advertising sales divisions
- Seasoned sales strategy and scalability leader
- Oversees all sales and support teams

#### Lindsey Dole, VP People



- Previously head of people at Tumblr
- Focused on scaling team and building a phenomenal employee experience

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# **Board of Directors**

## David Greenberg, Chairman & CEO



- Previously practiced corporate law at Cravath, Swaine & Moore LLP
- Responsible for driving vision and execution of Updater business plan

#### Ryan Hubbard, Executive Director & CTO



- Previously served as Partner and CTO of YellowHammer, and CTO of eVariant
- Over 15 years of experience in technology and recognized industry leader
- Oversees technical strategy and drives all engineering initiatives

#### Grant Schaffer, Non Executive Director



- Lead seed investor in Updater and Board member since February 2011
- Active technology investor in Australia and the U.S.
- Previously held a range of senior positions at Evolution Securities and Ernst & Young

#### Antony Catalano, Non Executive Director



- CEO of Domain Group since November 2013
- Leading investor in real estate media services and technology
- Founded Metro Media Publishing, Victoria's fastest growing media business, in 2009

